

## COMMUNITY SERVICES COMMITTEE AGENDA

28 AUGUST 2012

### 1. SPORT SOUTHLAND REPORT

(Memo from Parks and Recreation Manager – 16.08.12)

- ✦ Sport Southland provides recreational programming services under a contract to the Gore District Council. Attached for Councillor's perusal is a copy of the Eastern Southland annual report compiled by Eastern Southland's Sport Southland Co-ordinator, Susie Burrows.

I would like to commend Susie and her team for their dedication to this role and as this report indicates, there is a vast array of different activities that Sport Southland has involvement with. All promote the physical fitness, activity, health and wellbeing of our community.

Susie will be in attendance to answer any questions Councillors may have.

In addition to the attached report Councillors will be given a copy of the overall Sport Southland Annual Report containing all the financial information surrounding this organisation. It is expected this will be available in October after it has been audited.

### **RECOMMENDATION**

**THAT the report be received.**

## 2. SMOKEFREE PARKS SIGNAGE

(Report from the Parks and Recreation Manager - 16.07.12)

### **Purpose**

During the consultation phase of the recently adopted 2012-22 LTP, the Council received a number of requests to consider taking a stance on Smokefree recreation reserves. The Council resolved:

*THAT the proposal be supported in principle,*

*AND THAT a report be provided by the Parks and Recreation Manager to a future Community Services Committee meeting about where signs would be placed and at what parks.*

2012/63

### **Further information**

Council officers have explored the options available for signage requirements, actual content and configurations. There will be a requirement to have any funding partner logos along with the nationally recognised “smokefree” logo displayed on signage.

Council officers have obtained two designs which are being promoted as the recommended option and way forward to progress the initial ‘support in principle’ into practical implementation.

↳ Appended for information is the draft sign design.

### **Options**

There are two designs recommended. This is because it is believed the Council should differentiate between a children’s playground and sportsground reserves.

The Council has 26 playgrounds and 8 sportsgrounds where organised sport occurs.

### **Playgrounds**

Aotea Crescent	Preston Street	Koa Street North	Queens Park
Beattie Street	Hamilton Park	Koa Street South	Salford Street
Broughton Street	Hamilton Street	McKelvie Heights	Sword Street
Cambridge Terrace	Ingram Place	Milton Street	Tulloch Park
Dolamore Park	Irk Street	Moa Place	Waikaka Sports Complex
Eccles Street	Kana Street North	Oxford Street	
Gordon Terrace	Kana Street South	Pukerau Comm Centre	

### **Sportsgrounds**

Hamilton Park	Newman Park	Tulloch Park	Wayland Park
Hyde Park	Pukerau Sportsground	Waikaka Sportsground	Preston Street Courts

The Council has designated recreational reserves with various roles ranging from amenity gardens, children's playgrounds, local neighbourhood reserves, passive sports grounds to organised sports grounds. At this time Council officers are promoting the smoke free signage be implemented in the 'active play' areas, specifically playgrounds and organised sports grounds.

Council officers believe that placing two signs at each nominated site shall be sufficient. All playgrounds currently have signage relating to dogs and these locations should also be suitable locations for smoke free signs. It is expected that a minimum of 66 signs shall be required under this proposal. Should certain reserves require more or replacement signage, this will be addressed at a later date or when the situation arises.

### **Financial Implications**

Investigations into funding options have been explored and it has been confirmed that the Council has access to \$2,000 from the Southern District Health Board.

A quote for the production of the signs has been sought from a local sign supplier. The cost per sign will be \$28.00 for A4 or \$47.00 for A3. In addition to this there will be a cost for sign installation. However, there will be some situations where the sign can be fixed to an existing signpost or fence. The installation will be undertaken by Reserves Department staff. Therefore the overall cost is not expected to be in excess of \$4,000 for the entire project.

Given the \$2,000 available from the Southern District Health Board, the Council will be able to fund the balance of up to \$2,000 from existing budgets for the respective wards where the signage will be located.

### **RECOMMENDATION**

**THAT the report be received,**

**AND THAT the Council approve the draft signage content and instruct Council officers to implement the signage on the specified recreational reserves nominated in the report.**

### 3. REPORT OF THE AQUATIC SERVICES MANAGER

#### **Stadium**

Gore Main School will be utilising the stadium 2 days a week and this will continue throughout term 3.

An Olympic style holiday programme was held in conjunction with the pool, however the uptake was low with only three children participating. This may have been due to Sports Southland running a similar programme the week before with the complex staff hired to run it.

ICONZ, a subsidiary of the boy's brigade, has booked in again which will be their third year utilising the stadium for an event.

#### **Gore Pool**

Pukerau School has been in every Friday up until the school holidays. Its last lesson finished with a water safety session which the children really enjoyed.

The school holiday programmes were well received with 63 participating over the two weeks. The Lifeguard Games on 3 July was a fun activity that the children enjoyed learning life skills, water safety and introduction to lifeguarding. The Kidz Triathlon took place on 5 July. This was one of the most successful programmes held. Of those participating the feedback received was that they would be interested in a kids triathlon training day, being held once a week. We are currently working through the logistics of this and whether it would be viable. The Olympic day on 10 July was held in conjunction with the stadium, hammer throwing, discus, javelin throwing, flag making and swimming lengths. The biggest bomb was the least participated programme. The relax/spa day for the end of the holidays on 12 July was the most popular programme with 41 attendees. We had hamster ball rides, a BBQ with 52 sausages sold on the day. Prizes for the school holiday programmes were kindly donated by H and J Smiths, Carvin and the Gore Multisports Complex.

Staff have been busy working on scheduling and getting organised to approach the school principals regarding the newly funded primary school free swimming lessons, which is offered to all primary schools in the Gore District.

The uptake so far on the term lessons have been slow to fill, however people appear to be enrolling their children in the first 2 weeks of the term lessons starting, due to sorting out sports days and other activities.

We are currently in the process of training new instructors, who are available during the day which will help with the delivery of the school

swimming lessons. We also have 3 more instructors who are available for after school swimming lessons and they will be ready to go by term four.

### **Bookings**

There were 18 bookings in July at the Gore Pool and the stadium had 57 bookings. The majority of the bookings for the pool and stadium are multiple bookings.

### **RECOMMENDATION**

**THAT the report be received.**

<b>Visitor Numbers Gore Pool</b>		
<b>Month</b>	<b>July 2011-June 2012</b>	<b>July 2012 - June 2013</b>
July	6923	7706
August	7191	
September	7812	
October	7707	
November	8376	
December	8259	
January	7844	
February	7780	
March	10370	
April	8290	
May	7593	
June	6805	
<b>Total</b>	<b>94950</b>	<b>7706</b>

<b>Stadium Patronage</b>		
<b>Types of bookings</b>	<b>1 - 31 July 2011</b>	<b>1- 31 July 2012</b>
Tennis	239	278
Basketball		10
Soccer	317	325
Netball	5458	5174
T-Ball		
Cricket		
Disability group		
Volleyball	53	
Preschool activity	51	90
Holiday Programme	33	75
School Groups	926	1139
Children's day		
Youth group	84	110
Fitness training		
Shooting hoops	131	83
Walking group		62
Sport groups	70	
<b>Total</b>	<b>7362</b>	<b>7346</b>
<b>^ = up or v = down</b>		<b>v</b>
<b>Year to date</b>	<b>2011</b>	<b>2012</b>
<b>1 July to 30 June</b>	<b>7362</b>	<b>7346</b>

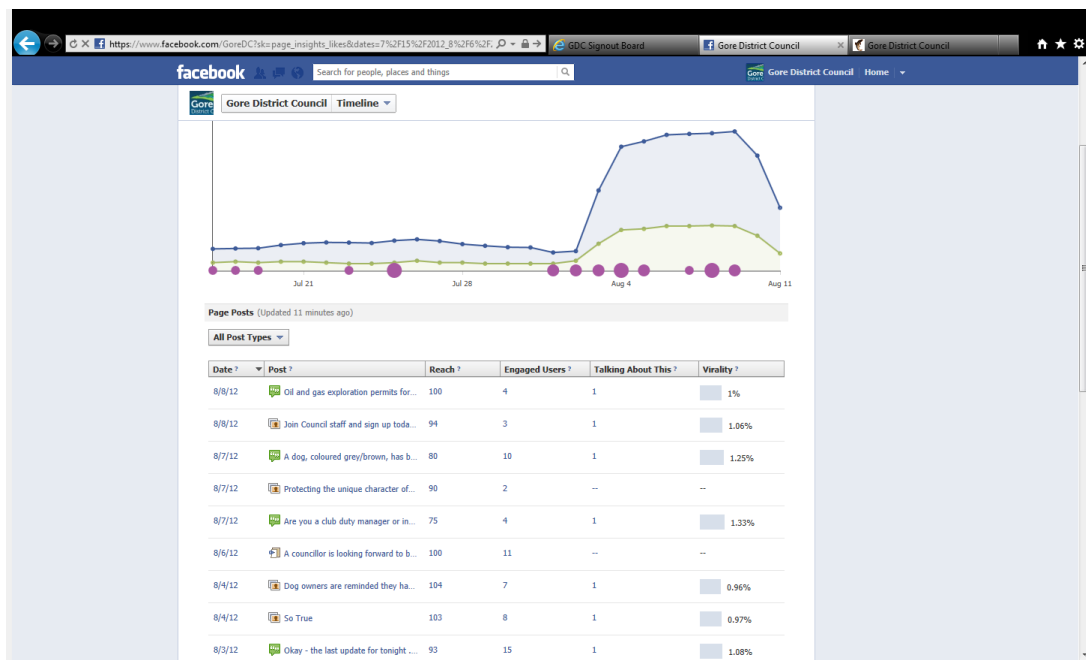
#### 4. REPORT FROM THE COMMUNICATIONS CO-ORDINATOR

When my role was created, one of the main performance requirements was redevelopment of the Council's website. It is pleasing to report that this process started earlier in the month when SilverStripe, a leading website provider for local government in New Zealand, visited. The company is conducting an assessment of the Council's existing website and will provide a pathway for the future.

The Council's website is its 'shop window' to the world. It works for the Council 24 hours a day and must be intuitive, easy to use and informative. A redevelopment is a major undertaking and depending on what option the Council wants to take, the process could take between three months to a year.

The Council's Facebook presence continues to grow and its potential as a communication tool was demonstrated recently when a burst water main, on a Saturday afternoon, caused supply problems for the greater North Gore-West Gore area.

The Council was able to keep people informed about what was happening, answer any questions and put up a photo up of staff at work on its Facebook page. Analytical data provided by Facebook shows the information sent out in the five posts, put up between 1.39pm to 9.56pm, reached almost 2,000 people. The number of people visiting our page spiked with 25 new 'likes' in that 8 hour period.



#### **Council Brand**

Work was carried out on revamping the brochure given to new dog owners, at the request of the dog control team. The new pamphlet is

clean, readable and features the Council's corporate colours as well as photographs of some of the staffs' best friends.

Consistent use of the Council's corporate colours across documentation and brochures is important if it is to develop a highly recognised and respected brand. It may be worthwhile exploring a brand policy which would provide a solid foundation for the Council brand, while allowing the artistic and creative flexibility needed to create high quality and visually stunning communications.

Design work was also carried out on the programme for the Sister City speech competition and the certificate which was presented to the winner. I also worked on draft designs for the Smokefree signage that may be eventually placed in parks and playgrounds in the Gore District.

### **New message alert service**

As part of enhancing the Council's customer service, work has started on compiling a data base of Otama water scheme users. It has become evident that there is often information specific to this scheme which needs to be circulated quickly.

To enable the Council to get the message directly to scheme users, it is intended to send out advisory notices via email and/or text message to mobile phones. It is acknowledged some people may not have a computer or a mobile phone and while they would be in the minority, traditional methods such as radio would still be used as well.

### **Tsunami exercise**

I was invited by Emergency Management Southland to join the public information management (PIM) team involved in a civil defence exercise earlier this month. The aim was to test the response for Invercargill City and Bluff to the threat of a tsunami created by an earthquake in the Puysegur trench. The exercise involved 22 people, from police and St John to Invercargill airport personnel. While Gore would never be under threat from a tsunami, it was a valuable experience to work in the PIM role as Gore would be called upon to assist with PIMs in the event of an emergency.

At the time of writing this report, 23 press releases had been sent out to media. Topics ranged from frozen parking meters to the adoption of the Long Term Plan to the Gore District Community Awards. Finally, the aquatic centre celebrates its 10<sup>th</sup> birthday at the end of this month and we were able to publish an interesting and colourful supplement in the Newlink, as well as put out the monthly Noticeboard page.

## **RECOMMENDATION**

**THAT the report be received.**



## 5. REPORT FROM THE PARKS AND RECREATION MANAGER

### **Parks and Reserves**

July started with a week of almost permafrost conditions thereafter delivering a more settled period of winter weather allowing a multitude of winter maintenance tasks to be undertaken.

Given the recent weather with a number of milder days the annual beds, which got off to a good start in autumn are now producing good colourful winter displays. Staff wait now with anticipation of the bulbs in some of the annual plots to poke through as it will now not take too long for them to have a growth spurt and flower.

The completion of leaf collection has filled a double bin at the reserves depot. This will now have shredded and recycled office paper and lawn clippings added throughout spring and summer. Thereafter, it will be regularly turned to allow it to breakdown to a suitable level that it is useable next winter as compost on reserve gardens.



*The Councils roading contractor adding to this year's leaf pile with leaves collected during street sweeping.*

At the onset of winter it was reported to the Council that renovation of the main gardens rose beds was scheduled to occur during winter. At present I can report that this has occurred and all six rose beds have been stripped of plants, soil layers separated and various composts added to specific layers. There was only one plot which has required gravel to be added. This is to the base soil layer to improve soil structure. This particular plot was exhibiting characteristics of an unimproved swamp-puggy soils heavily laden with smaller clay particles. Adding coarse aggregates to the soil shall allow an improved flow of water and air throughout the soil, creating a conducive environment for root growth and thereafter overall plant health which should ultimately minimise the need for insecticide and fungicide use.



*Main Gardens - renovated rose bed and replanting of a rose bed*

Also noticeable over the last couple of weeks in July is the ever increasing amount of winter flowering shrubs in full flower. In addition to these the early spring flowering bulbs are now making their mark on the landscape.



*Evidence that spring is knocking on our door, Galanthus nivalis*

### **Property**

Over recent months several notices have been issued to property owners relating to overgrown foliage which is impeding pedestrian flow on footpaths. This is in response to complaints generated by the public and processed through the Customer Service Request database. These issues are prevalent in both Gore and Mataura.

The Council informs the public of their responsibilities surrounding overgrown issues by advertisements in the Council's monthly Newslink page. This information features in spring and summer issues, and at this time Council staff are also vigilant in identifying

offending properties. New Zealand Post staff are also regularly in contact with Council staff due primarily to the fact their staff are on footpaths, requiring unobstructed access on a daily basis.

### **Other community interaction**

Interaction with groups, clubs and organisations over the past month:

- Sport Southland, meeting attended, consultation
- A & P Joint Management Committee, consultation
- Southland Equestrian Park Trust, consultation
- Southland Rhododendron Association, meetings attended
- Gore Garden Club, meetings attended
- numerous site visits relating to operational issues
- various sub-contractors, pest control, cleaning & electrical
- property maintenance contractors
- various sports club interaction
- MLT, meeting and consultation on free swimming lessons
- Professional network meetings attended

### **Levels of Service**

Levels of service are attached.

### **RECOMMENDATION**

**THAT the report be received.**

### **LEVELS OF SERVICE, PERFORMANCE MEASURES AND TARGETS 2012-2013**

Level of Service	How it Contributes to our Council Outcomes	Specific Measure	Performance monitoring methodology/ source (how do we measure, or where do we get data from)	Performance	
				Target	Achieved
To provide safe, accessible swimming pools with good opportunities for learning.	Participation in swimming activities enables people to live healthy lifestyles, which contribute to social wellbeing	Increase in people using the aquatic facilities in their community as measured by the number of swims per year.	Point of sale software package which records daily swims (Centaman)	Increase annually by 1,000 swims.	2013 – 7,706 – 31st July 2012 – 103,870 2011 - 103,272 2010 - 98,419 .
	The community is proud of its aquatic facilities which contribute to the intermediate community outcome of the provision of quality places to visit.	People are satisfied with the provision of the aquatic facilities in their community as measured by the customer satisfaction survey.	Annual customer satisfaction survey.	90%	99% of customers surveyed were either very satisfied, satisfied or neutral with the <b>Gore Aquatic Centre</b> . 95% of customers surveyed were either very satisfied, satisfied or neutral with the <b>Mataura Pool</b> .
	Ensuring that the public's access to safe public swimming facilities helps create safe communities.	Number of health and safety incidents per year at the Council pool	Aquatic centre(s) incident log Ensure that facilities are safe.  <b>Serious Harm</b>	No (0) Serious Harm Incidents per year	2013 - No serious harm incidents 2012 - No serious harm incidents 2011 - No serious harm incidents. 2010 - No serious harm incidents

## LEVELS OF SERVICE, PERFORMANCE MEASURES AND TARGETS 2012-2013

Level of Service	How it Contributes to our Council Outcomes	Specific Measure	Performance monitoring methodology/ source (how do we measure, or where do we get data from)	Performance	
				Target	Achievement
To provide playgrounds and reserves that are accessible to the community.	Access to parks and reserves provides opportunities to promote healthy and active communities, and provide a choice to residents of things to do. A generous allocation of parks and reserves also adds to the beautification of the.	Percentage of urban homes located within 500m of a playground or neighbourhood reserve.	Staff audit reports and New Zealand Recreation Association (Yardstick reports).	More than 85%	Assessment during 2011 confirms that 87.8% of Gore urban homes are located within 500m of a playground or neighbourhood reserve.  Assessment during 2011 confirms that 98% of Maitai urban homes are located within 500m of a playground or neighbourhood reserve.
Premier parks are accessible and meet the needs of users.	Parks and reserves provide a sense of place, active recreation spaces and opportunities for communities to interact and beautify urban environments. All of these positive attributes contribute to the attainment of community outcomes.	Percentage of the Community that is satisfied with the Parks and Reserves provided as measured in the annual customer satisfaction survey.	Annual customer satisfaction survey.	More than 90%	In the 2010 Customer Satisfaction Survey, 99% of respondents were very satisfied, satisfied or neutral in their response to community satisfaction with Parks and Reserves.
Playgrounds are accessible and meet the needs for users.	Playgrounds provide a sense of place, active recreation spaces and opportunities for communities to interact and beautify urban environments. All of these positive attributes contribute to the attainment of Council outcomes.	Percentage of the Community that is satisfied with the Playgrounds provided as measured in the annual customer satisfaction survey.	Annual customer satisfaction survey.	More than 90%	In the 2010 Customer Satisfaction Survey 99% of respondents were very satisfied, satisfied or neutral in their response to community satisfaction with District Playgrounds.
Provision of sports fields and reserve land for other recreation facilities that meet the needs of the major field based sports.	Residents have a choice of quality places to go and things to do, which contributes to the primary community outcome of Southland is a great place to live.	Complaints per field per season regarding the quality and availability of sports fields (unless due to abnormal weather events).	Customer services request.	Less than 5 complaints on quality Less than 5 complaints on availability	2013 - No complaints 2012 - No complaints 2011 - No complaints 2010 - No complaints
Play areas are safe.	Playgrounds are safe for children and families which contributes to the primary community outcome of safe places in a caring community.	Percentage of playgrounds that meet the NZ playground standard.	Measured by staff audit reports	More than 75%	2013 - not yet available 2012 - 10 Audits average 87.91% 2011 - 80.52% 2010 - 83.42%.

### **LEVELS OF SERVICE, PERFORMANCE MEASURES AND TARGETS 2012-2013**

Level of Service	How it Contributes to our Council Outcomes	Specific Measure	Performance monitoring methodology/ source (how do we measure, or where do we get data from)	Performance	
				Target	Achievement
Cemeteries are provided that meet the needs of users.	Well maintained cemeteries provide a pleasing environment and reinforce the intermediate community outcome of a compassionate caring community.	Complaints received annually regarding the standard of the cemeteries.	Customer service request.	Less than 3	2013 - No complaints 2012 – No complaints 2011 - 1 complaint 2010 – No complaints.
Cemeteries are aesthetically pleasing to users and visitors.	Well maintained cemeteries provide a pleasing environment and reinforce the intermediate community outcome of a compassionate caring community.	Percentage of residents and ratepayers satisfied with cemeteries.	Annual customer satisfaction survey.	95%	In the 2010 Customer Satisfaction Survey 99% of respondents were very satisfied, satisfied or neutral in their response to satisfaction with the Cemeteries Division.

### **LEVELS OF SERVICE, PERFORMANCE MEASURES AND TARGETS 2012-2013**

Level of Service	How it Contributes to our Council Outcomes	Specific Measure	Performance monitoring methodology/ source (how do we measure, or where do we get data from)	Performance	
				Target	Achievement
Public conveniences are provided that meet the needs of users.	Clean, well maintained toilets contribute to a healthy, safe, built environment.	Number of complaints in any one week regarding cleanliness of the facilities (including graffiti).	Customer services log.	Less than 10 per year	2013 - No complaints 2012 - Three complaints. 2011 – Seven complaints 2010 – Seven complaints
		Percentage of the community that is satisfied with public conveniences as measured by the annual customer satisfaction survey.	Annual customer satisfaction survey.	More than 80%	In the 2010 Customer Satisfaction Survey there were 88% of respondents either very satisfied, satisfied or neutral in response.

## LEVELS OF SERVICE, PERFORMANCE MEASURES AND TARGETS 2012-2013

Level of Service	How it Contributes to our Council Outcomes	Specific Measure	Performance monitoring methodology/ source (how do we measure, or where do we get data from)	Performance Target	
				Target	Achievement
All buildings maintained in a healthy and safe condition over the life of the asset.	Well maintained buildings assist the community in enjoying a safe built environment.	All buildings requiring a warrant of fitness are compliant and the certificates are displayed correctly.	Measured by building warrant of fitness.	100%	2013 All buildings have their building warrant of fitness in date and displayed
		Number of complaints received annually relating to Council owned buildings.	Customer services request log.	Less than 3 per year	2013 - No complaints 2012 –No complaints 2011 – 2 complaints 2010 - 2 complaints
Provision of buildings that assist in meeting community demand for indoor meeting and recreation spaces.	The public having access to indoor meeting and recreation spaces helps achieve healthy, cohesive and supportive communities.	Percentage of the community that is satisfied with the provision of community buildings or halls as measured by the biennial customer satisfaction survey.	Annual customer satisfaction survey.	80%	In the 2010 Customer Satisfaction Survey, 98% of respondents were either; very satisfied, satisfied or neutral in their response to community satisfaction with community buildings.

## 6. REPORT OF THE LIBRARY MANAGER

### **New Library Manager appointed 29 June**

I have been in the new role for just over a month and am very pleased to be here. I have been getting my feet under the table, getting to know the library staff and key Council officers. I am now beginning to progress the things that my predecessor, Jane Robinson, had set in motion before she left:

- New shelving planning. We are working on the plans with the suppliers and hope to install it by the end of the calendar year.
- Library website development has been underway for some time. The timeframe for go live is also later this year.

### **Visitor numbers**

Visitor numbers have remained high during the last year. 94,370 people visited Gore library in 2011/12, compared to 95,477 in 2010/11, and 74,468 in 2009/10. This is at least in part because of the Aotearoa People's Network Kaharoa providing free public internet which remains very popular, with the computers in use most of the time.

### **Wriggle & Rhyme**

Wriggle & Rhyme sessions continue to be held weekly at Gore and Matura Libraries.

### **Toddler Time**

Numbers are steady at Matura Library with an average of six children attending each week which is very pleasing. An average of 16 children attend the Gore Toddler Time each week. This is an excellent turnout considering the sometimes inclement weather and seasonal illnesses for this time of the year.

### **July School Holiday Programme**

Four events were held in both Matura and Gore Libraries. At Matura an average of 12 children attended per event. At Gore Library the 20 places available for each session were fully booked before the holidays started with an average of 19 children attending per event.

### **Reading Together**

- ↳ 'Reading Together' is a nationwide programme to help parents read with their children. It is run for parents by schools and public libraries. For more information please refer to the appendix to this report.

We are very pleased to report that Matura Community Librarian and the Children's Librarian are working with Matura and West Gore Schools, supporting the three programmes that are currently running. During the first session the Librarians spoke about what the library has to offer. The final meetings are to be held at the respective public libraries so parents become comfortable visiting and using the libraries and familiar with what library resources are available.



### **Winter Warmers Reading Programme**

The 2012 Winter Warmers Reading Programme for school age children during June and July was again very successful at both Gore and Mataura Libraries. 100% of enrolled eager readers at Mataura completed their reading logs and 70% of Gore children completed.

The joint Finale party, held at the Mataura Community Centre, was a great success. Unfortunately a number of children could not make it due to winter illnesses, but those that did make it were happily entertained by Julie's lively and topical story about the Olympic Games.

### **Class visits**

- Riversdale Playgroup for story-time
- Otama Playgroup for stories, rhymes and a craft activity

### **Displays**

- After her death on 23 July, Margaret Mahy's writing was commemorated with a colourful display of some of her works. A search of the Library catalogue reveals that we have 112 of her titles! As one of New Zealand's most beloved writers for children, she has been compared to New Zealand's other great writers and has certainly left a legacy of happy reading and happy readers, past, present and future.
- Our window display on the Olympic Games has drawn attention during this time of sporting fever!

### **Staff training**

- Gore Library hosted a Liberty user group meeting for bottom of the South libraries at the James Cumming Wing on 6 July. The Community Librarian, PJ and Library Manager, Lorraine, attended.
- As the new Library Manager, I have been busy learning the particular culture and systems of Gore District Libraries and Council. My on-the-job training has been greatly eased by the patient assistance of both Council and Library Officers.
- At the end of August the Children's Librarian, Jenny Smith, will visit Vicki Woodrow, Clutha District Children's and Young Adult Librarian, to learn more about using and programming the children's catalogue of our Library Management System.

### **Closed day**

On Sunday 12 August, the Gore Library was closed due to a planned power outage.

### **RECOMMENDATION**

**THAT the report be received.**

## **Appendix: Reading Together: an Overview**

*Reading Together* is a low-cost, research-based workshop programme for parents, children and teachers. It is designed to help parents support their children's reading at home more effectively (and thereby also support teachers in their classroom programmes).

The programme has been shown to raise children's reading achievement in a sustained manner, and to improve relationships between children and parents, and between parents and teachers. It has been successfully implemented by teachers in various parts of New Zealand since 1982, and teachers find that the programme is practical and manageable.

The programme comprises 4 workshops over 7 weeks, with each workshop lasting 1 hour and 15 minutes.

### ***Reading Together:***

- has a specific focus on an area of learning (ie reading) that all parents recognise as being important
- enables parents to learn specific and constructive ways of helping at home
- ***is practical, user friendly and manageable for teachers, librarians, parents/whānau and children***
- has significant positive effects on children's literacy achievement and social development which are sustained over time
- ***enables teachers, parents/whānau and librarians to work together in informed and collaborative ways***
- enables teachers and parents to support children's reading more effectively than either teachers or parents can accomplish on their own
- ***builds positive relationships between children, parents/whānau, teachers and community librarians***
- has a sound theoretical and research basis

*Reading Together* provides effective support for all children and their parents / whānau

- Children who are struggling with reading
- Children who are reluctant readers
- Children who are competent readers
- Children from junior primary to junior secondary school levels
- Children and parents from diverse language/literacy, cultural, educational and socio-economic backgrounds

**Source:** <http://www.readingtogether.net.nz/ReadingTogether.aspx>