

Arrangements to pay

The Rating Officer has made 42 direct debit payment arrangements with arrears customers. This number is down from 54 in February due to some customers completing their payment arrangements. In addition to this, there are 12 long-term automatic payment arrangements with customers. Repayment terms longer than 18 months are no longer offered.

I am still exploring the concept of using a debt collection agency to assist with the collection of arrears. This would be more cost effective for smaller debt than judicial proceedings.

RECOMMENDATION

THAT the report be received.