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ALS
flower
ure our
great




55,000
locals and visitors use the
Gore Visitor Centre

116km of water pipes
in **GORE**
deliver on average
3.9 MILLION LITRES
of water a day

YOUR RATES

Working for you



We manage
23
of reserves



We provide **110,000** books
(including eBooks and
audiobooks) from the
Mataura libraries,
free Wi-Fi, regular
pre-schoolers, and
a place for people to meet

We provide
145km
of

wastewater pipeline



We look after
896 kilometres
of road




We maintain
239 ha
of reserves

We have
103,000
visitors to the


GORE
AQUATIC CENTRE

116km of water pipes
in **GORE**

deliver on average
3.9 MILLION LITRES
of water a day

We register **3,446**
DOGS

and respond to **700** animal
related incidents.

We grow about
70,000
ANNUALS
to go in our flower
beds to ensure our
towns look great



What do your rates pay for?

Rates cover the cost of the many different activities and services the Council carries out every day for the community.

At the Gore District Council we deliver services essential to families, households and businesses. There are the things we all need every day, such as safe water and roads. Then there are the facilities that make our District a special place to live, such as the Gore Multisports Complex, our library or our amazing parks and reserves.



55,000

locals and visitors use the
Gore Visitor Centre



We issue **110,000 books** (including eBooks and eAudiobooks) from the **Gore and Mataura libraries**, provide free Wi-Fi, regular events for pre-schoolers, and a place for people to meet

How are your rates calculated?

Rates are the Council's main source of revenue. Our rating system is capital value-based. This means the value of your land and any improvements, which are generally buildings on the land, are used to calculate a portion of your rates. There are two types of rates – general rates and targeted rates.

General Rates

These are split into two categories:

Valuation Based General Rate

This is paid by all ratepayers. It helps fund regulatory and building control activities, and the District Plan. It also funds

- Approximately 18% of elected member costs and democratic processes, grants, civic buildings, district promotions, arts & heritage, cemeteries
- Approximately 4% of District libraries, aquatic facilities, MLT Event Centre



Fixed General Rate

This is commonly known as the Uniform Annual General Charge (UAGC). Every ratepayer pays it. It is charged against each separately used or inhabited part of a rating unit – for example a house in Gore with a granny flat on the same section pays two UAGCs. The UAGC funds:

- Democracy
- Arts and heritage
- Cemeteries
- Gore A&P showgrounds
- Grants
- Civic buildings
- District promotions

It also funds just under 50% of

- District libraries
- Aquatic facilities
- MLT Event Centre
- about 40% of public toilets
- about 18% of solid waste

The Council's contribution to the Southland Regional Heritage Trust is also funded by a fixed rate.

Targeted rates

The Council collects most of its income from targeted rates as this is seen as the fairest way to apportion costs to users and those who benefit.

Fixed Targeted Ward Rates

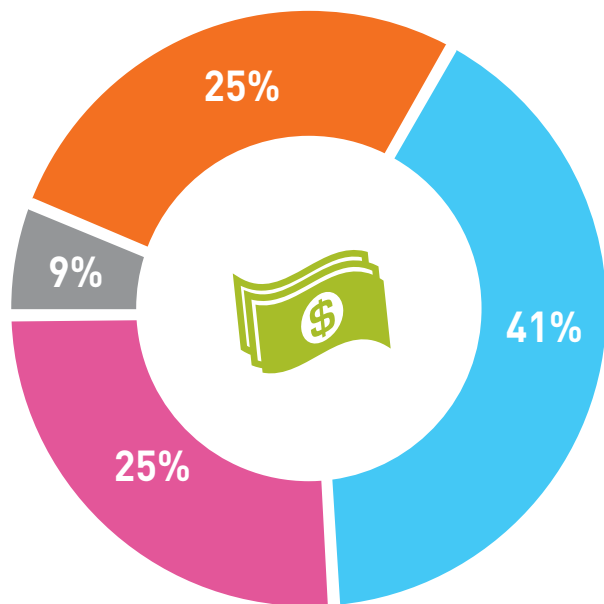
This pays for:

- Parks and reserves
- Wastewater
- Stormwater
- Solid waste
- Community halls
- Water supply - urban and the Otama Rural Water Supply Scheme

Valuation Based Targeted Rates

This rate pays for:

- Roading
- Civil Defence
- Property
- About 60% of public toilets
- Just under half of aquatic facilities, District libraries, MLT Event Centre



General Rates

- Fixed general rate (UAGC) & other uniform targeted rates
- Valuation based general rate

Targeted Rates

- Fixed targeted ward rates
- Valuation based targeted rates

Rates rebate available

Let's face it, everyone would like to get a little back on their rates account. The good news is you can. The Council processes hundreds of applications each year under the Rates Rebate Scheme, which it administers on behalf of the Department of Internal Affairs.

You can apply for a rebate any time between 1 July to 30 June.

Rebates are calculated on your household income, rates and the number of dependants you have. The income eligibility threshold for this year is \$26,150. However, you may still qualify for a rebate even if your income is more than that when other factors, such as the amount you pay in rates or the number of dependants, are taken into account.

The maximum rebate amount for 2020/21 is \$655.

To calculate whether you qualify the Department of Internal Affairs has a rebate entitlement calculator. For more information go to www.goredc.govt.nz/your-council/rates/rates-rebate/



Remission of rates

Certain properties, like schools and places of worship, automatically receive a reduction in rates.

If you are a charitable, community or sporting organisation, or you operate your business from your home, you may qualify for a rates remission.

If you meet the criteria, you could receive a 100% reduction in all rates except water, wastewater/stormwater and wheelie bin/solid waste rates.

The remission is not automatic. It needs to be applied for each year. More information about the criteria and how to apply can be found in our Rates Remission Policy on our website.

<https://www.goredc.govt.nz/your-council/rates/>

The Council does not have a rates relief policy specific to Maori freehold land. It also does not have a policy allowing for the postponement of rates.

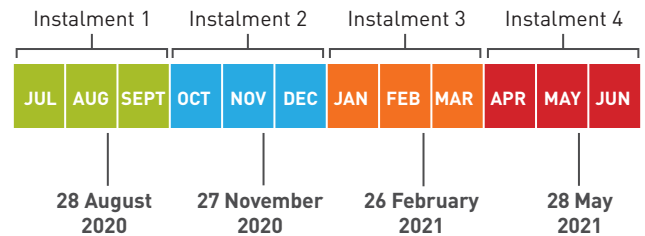
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When are my rates due?

Rates are collected in four instalments through the year.



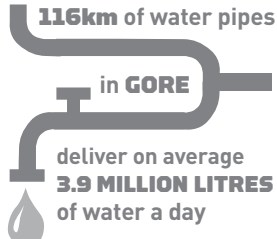
These are the last day for payment to avoid a 10% penalty on any outstanding amounts.

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How do I pay my rates?

Rates can be paid by

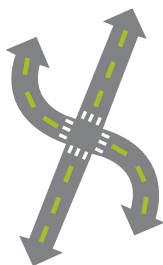
- Direct debit
- Online credit card
- Cash, cheque or eftpos at our main office, in Gore, or Mataura Service Centre
- Internet banking

Direct debit is our preferred payment method. It ensures you do not miss a payment, thus avoiding penalties, and you pay the correct amount. It allows you to set payments on a weekly, fortnightly, monthly, quarterly (rates instalment) or annually basis, whatever suits you best. Once a year when your annual rate amount changes the Council will advise you of your new instalment amount.

More information about paying your rates is available at www.goredc.govt.nz Your Council/Rates.

We look after

896km of roads,
118 bridges and
100km of footpaths



Non-payment of rates

Sometimes bills get overlooked. If you do not pay your rates by the due date for each instalment there will be a 10% penalty added to the overdue amount. A further 10% penalty is added to any unpaid rates on 1 July, following the due date. An additional 10% will be added every six months thereafter.

Rating information database

Every ratepayer is able to inspect the Council's rating information database and object on the grounds set out in the Local Government (Rating) Act 2002. All objections will be considered by the Chief Financial Officer and/or the Chief Executive.



29 Bowler Avenue, Gore 9710
PO Box 8, Gore 9740

Phone 03 209 0330

Email rates@goredc.govt.nz

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