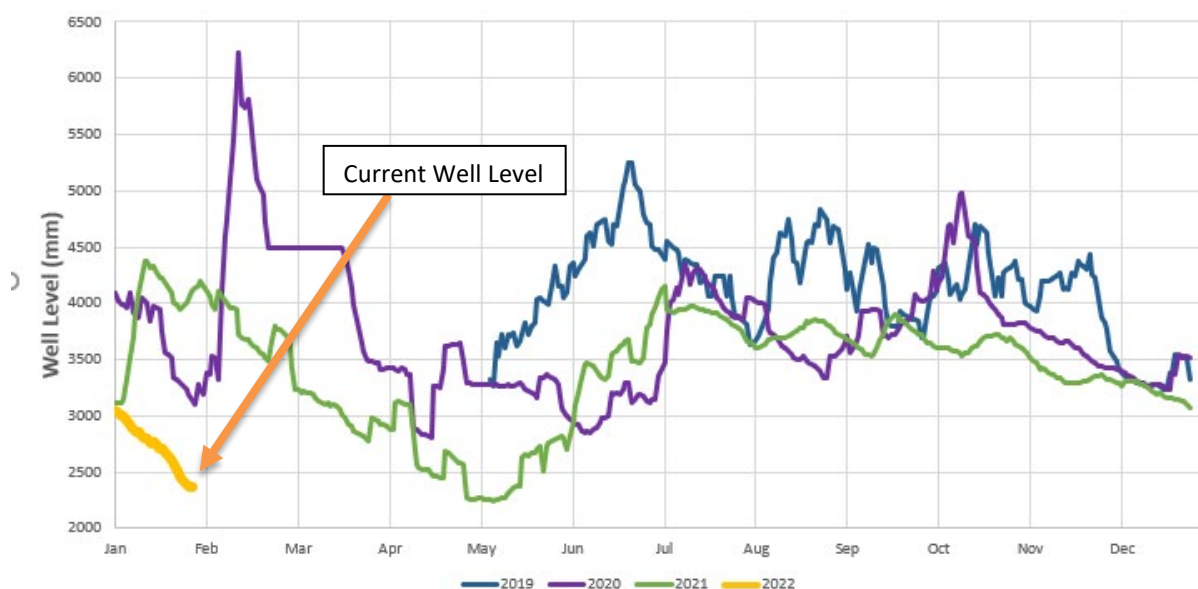




Infrastructure
and Planning
Bulletin
February 2022

1. REPORT FROM THE 3 WATERS ASSET MANAGER (Matt Bayliss)**Drinking water****Gore raw water sources and consumption**

- The main bore at Coopers well field is the lowest level it has been for this time of year since the well was commissioned in May 2019. While there is still over 2m of water in the bore now, given we have not operated the bore below this level we are unsure how quickly the level will drop. The bore level is being closely monitored and if the speed at which the water level is dropping significantly increases, we will need to look at water restrictions. If the level in the bore gets to a point where it cannot meet demand, we will need to look at taking water directly from the Mataura River.
- There is still approximately 11m in the main bore at the Jacobstown well field. If the proposed pipeline between this bore and the East Gore water treatment plant was in place, we could increase the water take from the Jacobstown well field decreasing the pressure on the Coopers well field.
- In accordance with the Council's resource consent, a conserve water notice was issued on 17 January 2022 due to the flow in the river dropping below 17 cumecs.

Coopers No 4 Well Level (Rolling 7 Day Average)

- Progress of the East Gore water treatment plant has been hindered in recent months due to supply issues of minor materials (ie pipe glue). Due to this commision of the plant is now not expected to be completed until at least March 2022.
- Preliminary design work for the Hilbre Avenue reservoir replacement is progressing well. As part of this work, consideration is being given to the long term future of the Hilbre Avenue water tower. At this stage construction work on the new reservoir is planned for the 2022/23 financial year however this is dependant on the proposed Longford shared bridge and associated pipeline first being installed.
- Drilling at the Jacobstown well field to investigate the potential to expand this water source was completed in December. Unfortunately, the results of this drilling were not as favorable as hoped. Further analysis of these results and consideration to further exploratory drilling is planned in the coming months.
- Environment Southland is consulting with the Council and all other consent holders with water takes from the Mataura River above Gore, regarding the over-allocation of the river under the Water Conservation (Mataura River) Order 1997. Environment Southland is proposing to work with existing consent holders to investigate options to address this over-allocation issue. How this might affect the Council's water supply takes is not currently clear, however the Council staff plan to keep a close eye on this, and an update will be provided to the Council in due course.
- This year the roading and 3 Waters departments are working together to proactively replace any old water laterals before road re-sealing is completed. It is hoped this will prevent the Council from digging up newly sealed roads to repair water leaks. A total of 39 water laterals were identified for replacement on Churchill

Avenue, Broughton Street, Grant Street and Gorton Street. Of these, 28 have now been replaced with the final 11 expected to be completed by the end of February.

- Waka Kotahi is planning to replace the asphalt at the Hyde Street roundabout in March. Council staff are looking at options to undertake some minor service renewals as part of this project.

Mataura raw water sources and consumption

- There has been a notable decline in the flow into the Pleura Dam since early January, regular rainfall in recent weeks has however provided some relief. At this stage it is very likely that we will need to take water from the Mataura River at some stage during this summer. Water restrictions are also likely to be used to try and limit high water demand and minimise the period that we need to take water from the Mataura River.
- A second phase of de-silting the Pleura Dam is being planned for autumn 2022. This however, is dependent on there being sufficient water in the Pleura Dam.
- Drilling at selected sites around Mataura to try and identify alternative water sources was completed in December. Unfortunately, the results of this drilling were not as favourable as hoped. Further analysis of these results and consideration to further exploratory drilling is planned in the coming months.
- Design of the planned upgrade to the Mataura Water Treatment Plant is progressing. At this stage design is expected to be completed by mid-2022 allowing construction to start in the second half of this year.

Otama rural water supply

- As expected during this time of year water consumption for the scheme has been high putting pressure on some areas of the scheme. Staff are trying to stay on top of leaks and respond to customer enquiries as quickly as possible to limit any demand issues.
- The Otama Referendum closed on 10 December 2021. A total of 91% of electors voted in support of the proposal to transfer ownership of the scheme from the Council to Otama Rural Water Limited. A voter turnout of 53% was recorded. Council staff will work with the Otama Committee over coming months to ensure a smooth transfer of ownership at the end of this financial year.
- A project to proactively replace water restrictors throughout the scheme is currently being completed.

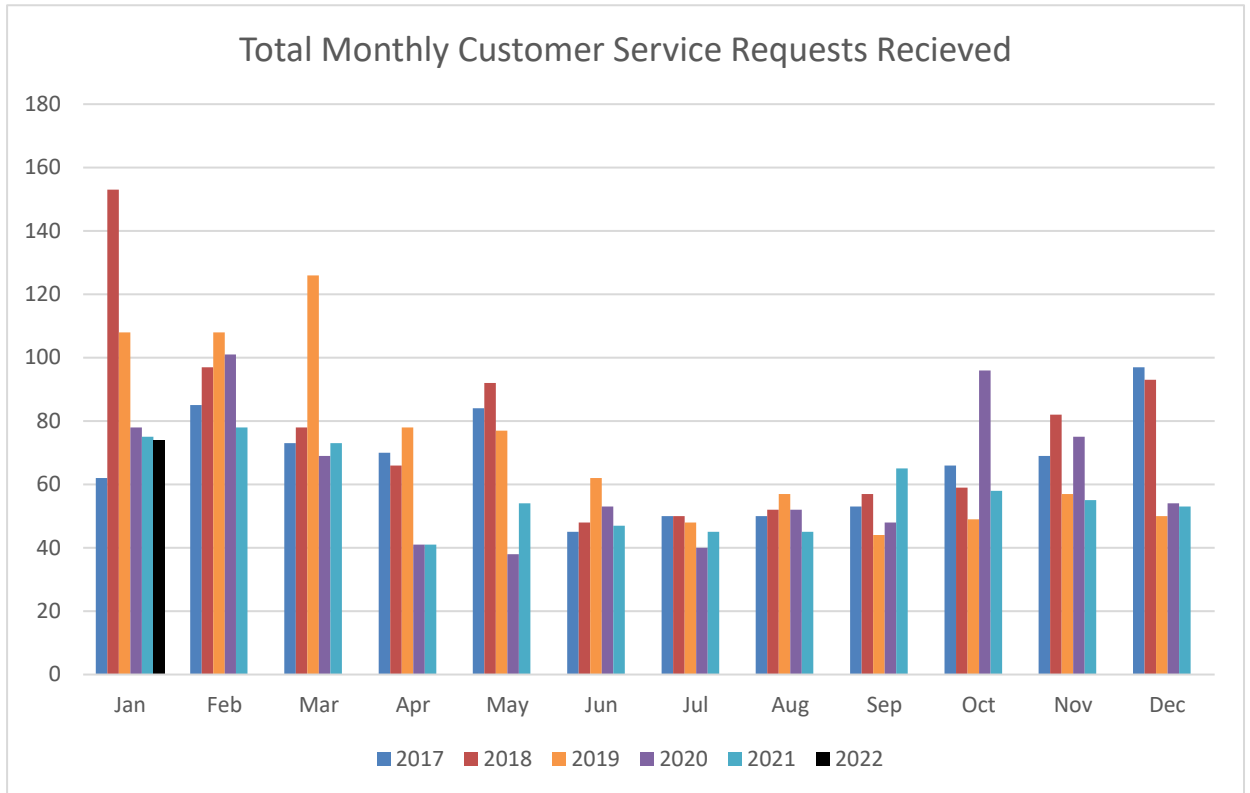
Wastewater and stormwater

- All three of the Council's wastewater treatment plants are performing well, with no discharge consent exceedances being recorded during the current reporting period.
- A consent has been lodged with Environment Southland to allow the partial desludging of Pond 1 at the Gore wastewater treatment plant. At this stage it is hoped a request for proposals to undertake this work will be issued to the market in the first half of 2022.
- Consultation on the proposed Stormwater Bylaw is now underway with submissions closing on Friday 25 February. Once submissions close, staff will review these and provide a report for the Council's consideration.
- The replacement of two sections of stormwater main on River Street that pass below the stopbanks was completed in December. Final reinstatement works of the stopbank will be completed in early Autumn when conditions are suitable for grass strike.
- All the CCTV inspections for the development of a wastewater renewals plan have now been completed. This data is currently being audited and assessed. At this stage it is expected the renewals plan will be completed by late March 2022.
- Fulton Hogan is making steady progress on the Wigan Street project. Replacement of the watermain and approximately 50% of the wastewater main is now complete. At this stage it is expected the project will be fully complete by late March 2022.
- Construction on the Elizabeth Street project is expected to be in mid-February 2022. Fulton Hogan plan to replace the watermain first followed by the stormwater and wastewater mains.
- The Technical Working Group for the Gore and Mataura wastewater renewals project met again in December. Hokonui Runanga has provided feedback on the cultural acceptability of the "Long List" of options proposed by the Council. PDP is now developing a proposal to convert the long list of options into a short list.

- A study of the groundwater and rainfall infiltration into the wastewater network in North Gore has now been completed. More detailed investigations are now being planned for the worst affected areas of the network to identify and hopefully resolve the causes of this infiltration.

Customer service requests (CRM)

- A total of 182 CRMs were received between 1 November 2021 and 31 January 2022. This is 20% below the average number of CRMs received for this time of the year of 234.
- A total of 689 CRM's were received during 2021. This is 14% lower than the average number of CRM's received for the past five years of 805.
- It is believed that the reduction in the number of CRM's being received is a result of a concerted effort from the 3 Waters team to be more proactive with resolving issues in the network.



- Of the 182 CRMs received during November, December and January, 65% were associated with water supply, 19% with the Otama rural water supply, 3% with wastewater, 0% with stormwater and 13% with general enquiries.

2. REPORT FROM THE BUILDING CONTROL MANAGER (Russell Paterson)

Processing timeframes

The December and January statistics speak for themselves. We were really struggling to catch up and get ahead of the processing volumes that have been experienced over the last six months. The change to electronic processing has significantly increased the processing time required for most applications due to the complexity of templates and the expectations of adequate “reasons for decision” records.

This is not a new issue and we are not alone, however it has reached a point where we must try and reverse the spiral and get it back to where we were in July – August 2021. (12 working days to process consents)

- December – 23 consents granted, average of 19.9 days to process
- January – 7 consents granted, average of 24.9 days to process

The processing contractors we do have on board are unable to free up any space for our work as they are stretched as well.

Options for us to achieve compliant timeframes could include:

- Recruit for an experienced consent processor to join our BCA team.
- Engage with a large processing company to supply services (at huge cost).
- Encourage staff to do additional processing work after hours (at overtime rates).

The element of risk involved to recruit and retain additional staff is a concern based on the uncertainty of the environment we are in, however current trends would suggest the construction industry will remain vibrant for some time.

Projects during Covid Red light criteria

Construction on the JC Wing Library and the new school on Charlton Road are progressing well, however subject to availability of some specified products. Both of these sites have mandated for vaccine passes for all workers and visitors to the site. The same criteria applies to any school or early childhood learning facility which creates a bit of managing amongst the team.

Standard questions are now asked when an inspection is requested. These are regarding whether a QR code is onsite for scanning, and whether the site requires all visitors to have a vaccine pass. We also wear masks during all inspections of residential properties, where the dwelling is occupied.

New staff

We have recently recruited two new staff into the building/regulatory area. Timo Perez has joined the BCA team as a Building Control Officer. He has just completed a Diploma in Quantity Surveying at SIT which is an acceptable qualification to satisfy accreditation purposes.

Michele Ridder has joined as a Regulatory Administrator and has multiple tasks to perform within the Building, Planning and Regulatory departments. Michele has a background in retail, hospitality and site security.

New BCA vehicles

Three new fleet vehicles are now in service and they are well appreciated. The five year renewal was overdue for one fleet vehicle due to the Covid reset in 2020, and two were due for replacement in July 2021. Two suitable AWD vehicles were sourced and delivered in mid-December with the third being delivered in mid-January. All vehicles are identical with Council branding and ERoads fitted, and have also been kitted out with specialist building equipment as standard setup.

Electronic processing

The Simpli/GoGet electronic system has now been in use since August 2021.

Observations of the system so far are:

- As predicted, the time required for staff to process consents has significantly increased compared to the old hard copy system. I estimate it has doubled so far.
- The increased time involved has impacted on the 20 day clock timeframes since August 2021 - refer to the monthly statistics.
- Although it takes longer, the level of processing is deeper than previously and very template driven so items should not get overlooked.
- The electronic templates are great for inexperienced staff or those in training, which includes at least two of the BCA team.

- ↳ Building consent statistics for November and December 2021 and January 2022 are attached.

Building Consent Statistics

(Includes Certificates of Acceptance)

	2019-2020				2020-2021				2021-2022			
	No. of Consents		Value of Consents \$		No. of Consents		Value of Consents \$		No. of Consents		Value of Consents \$	
July	32	32	1,013,409	1,013,409	37	37	4,164,210	4,164,210	42	42	2,691,500	2,691,500
August	34	66	1,452,813	2,466,222	42	79	1,147,593	5,311,803	***29	71	1,571,550	4,263,050
September	31	97	723,350	3,189,572	37	116	2,952,320	8,264,123	31	102	8,017,752	12,280,802
October	26	123	1,258,987	4,448,559	26	139	1,648,600	9,912,723	22	124	9,011,145	21,291,947
November	9	132	804,980	5,253,539	25	164	5,046,487	14,959,210	32	156	2,134,975	23,426,922
December	27	159	2,012,257	7,265,796	28	192	2,690,400	17,646,610				
January	17	176	1,535,564	8,801,360	11	203	1,623,100	19,272,710				
February	26	202	*6,571,422	15,372,782	27	230	1,599,061	20,871,771				
March	45	247	3,826,291	19,199,073	55	285	4,338,498	25,210,269				
April	**8	255	96,000	19,295,073	32	317	1,437,500	26,647,769				
May	35	290	4,141,242	23,436,315	58	375	2,218,332	28,866,101				
June	31	321	3,098,025	26,534,340	32	407	3,673,251	32,539,352				
Median	29		1,494,189		32		2,454,366		31		2,691,500	

* includes GDC Office Refurbishment

** Covid-19 (Level 4 restrictions 26 March – 27 April, Level 3 restrictions 28 April – 13 May, Level 2 restrictions 14 May – 9 June 2020)

*** Covid-19 (Level 4 restrictions 18 August – 31 August, Level 3 restrictions 1 September 2021 to 7 September, Level 2 8 September to 30 November 2021 – Orange traffic light system begins 1 December 2021)

Consents issued over \$40,000

Location	Description of Work	Value of Consent
23 Naumai Street, Gore	Construct 4 bay steep portal shed with toilets and shower	125,000
30 Stanley Downs Road	Alter existing interior walls to create new bathroom, toilet and ensuite areas. Install new fireplace and create new entry and living extension	170,000
14 Willis Street, Gore	Remove existing lean-to structure to rear of dwelling and construct new timber frames laundry, shower and sunroom area in its place complete with timber trusses, linea cladding and coloursteel room	100,000
337 Humphries Road	Construction of new woolshed	200,000
1172 Waipahi Highway	New aluminium window in existing wall, internal alterations including plumbing works	80,000
90C Ruia Street, Gore	New 4 bedroom timber framed dwelling with concrete slab, pre-nailed frame, coloursteel roofing, Rockcote Integra and Linea weatherboard cladding, septic tank and associated disposal field, water storage tanks, solid fuel fire, heat pump and electric hotwater	525,000
2 Cambridge Terrace, Gore	Two bedroom extension to existing dwelling designed to NZS3604:2011	82,500

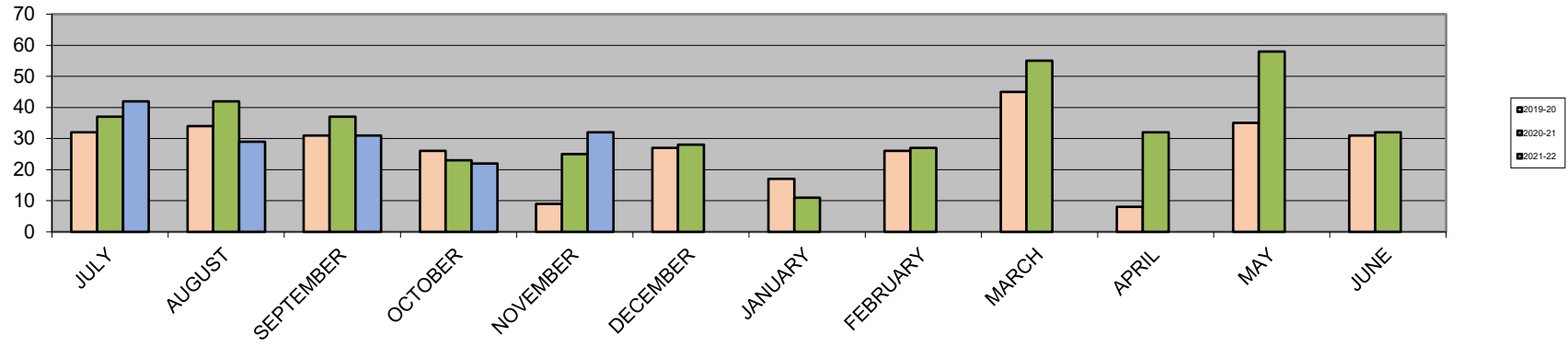
435 Glenkenich Road	19m x 9m pole shed	49,900
216 Waimea Highway	Cut away existing 3 bay pole shed from existing closed in shed and construct new 1440w x 9000dd 3 bay timber pole shed, and tie into existing closed in shed. Shed to have 100 thick concrete floor	60,000
Whiterig Road	9m x 20m farm storage shed	105,650
538 Otamita Road	Redpath steel framed Ultraseries Standoffshelter 50.8m 75m (3810sqm) 4m pole height, clear film clad roof	412,000

New dwellings (including relocated dwellings) (financial year)

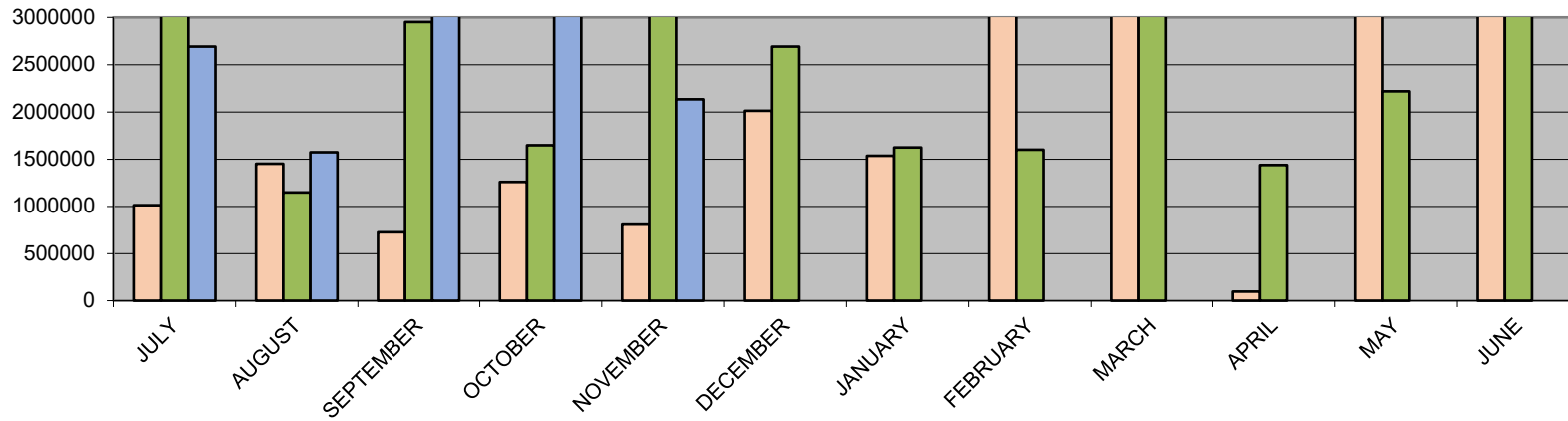
2002-2003	2003-2004	2004-2005	2005-2006	2006-2007	2007-2008	2008-2009	2009-2010	2010-2011	2011-2012
32	38	35	34	33	40	31	32	34	30
2012-2013	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022
36	39	24	41*	36**	27	42***	25	46	17

* Includes 19 villa's constructed in stage 1 – Bupa ** Includes 18 villa's constructed in stage 2 – Bupa *** Includes 14 villa's constructed in stage 3 – Bupa

Number of Consents & COA's Issued



Value of Consents & COA's Issued



Performance statistics

Building Consents *(includes COA's)*

2021-2022	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	12.3	12.1	17.7	17.7	21.3							
Number processed within 20 day limit	42 (97.7%)	29 (100%)	31 (64.5%)	13 (59.1%)	11 (34.4%)							
Number in excess of 20 day limit	1 (2.3%)	0 (0.0%)	11 (35.5%)	9 (40.9%)	21 (65.6%)							
2020-2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	14.4	12.1	13.3	14.3	20.5	16.3	18.0	14.1	15.0	14.2	13.5	12.7
Number processed within 20 day limit	37 (89.2%)	35 (83.3%)	28 (75.7%)	16 (69.9%)	10 (40.0%)	23 (82.1%)	7 (63.6%)	23 (85.2%)	48 (87.3%)	30 (93.8%)	56 (96.6%)	29 (90.6%)
Number in excess of 20 day limit	4 (10.8%)	7 (16.7%)	9 (24.3%)	7 (30.4%)	15 (60.0%)	5 (17.9%)	4 (36.4%)	4 (14.8%)	7 (12.7%)	2 (6.3%)	2 (3.4%)	3 (9.4%)
2019-2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	10.5	9.0	9.5	6.3	12.9	13.6	16.1	18.0	45	15.9	12.9	13.5
Number processed within 20 day limit	32 (100%)	33 (97.1%)	30 (96.8%)	26 (100%)	9 (100%)	25 (92.6%)	16 (94.1%)	16 (64.0%)	40 (88.9%)	6 (75%)	26 (74.3%)	30 (96.8%)
Number in excess of 20 day limit	0 (0.0%)	1* (2.9%)	1* (3.2%)	0 (0.0%)	0 (0.0%)	2* (7.4%)	1* (5.9%)	9* (36.0%)	5* (11.1%)	2* (25%)	9* (25.7%)	1 (3.2%)

* Consents over 20 days – staff illness/absence, February floods, Covid-19 restrictions

Code Compliance Certificates

2021-2022	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.5	1.1	0.3	0.9	0.3							
Number processed within 20 day limit	43 (100%)	18 (100%)	20 (100%)	23 (100%)	24 (100%)							
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)							
2020-2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.5	0.0	0.4	1.4	0.7	2.7	1.0	0.4	1.0	0.2	0.6	0.4
Number processed within 20 day limit	40 (100%)	36 (100%)	32 (100%)	30 (100%)	19 (100%)	28 (96.6%)	8 (100%)	21 (100%)	24 (100%)	26 (100%)	41 (100%)	39 (100%)
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	9 (0%)	0 (0%)	0 (0%)	1 (3.4%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
2019-2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.6	0.6	0.6	0.1	0.0	0.2	1.1	2.8	1.3	7.2	0.1	0.9
Number processed within 20 day limit	45 (100%)	18 (100%)	30 (100%)	24 (100%)	20 (100%)	20 (100%)	10 (100.0%)	18 (94.7%)	25 (100%)	2 (100%)	20 (100%)	32 (100%)
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (5.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)

Building Consent Statistics

(Includes Certificates of Acceptance)

	2019-2020				2020-2021				2021-2022			
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February	26	202	*6,571,422	15,372,782	27	230	1,599,061	20,871,771				
March	45	247	3,826,291	19,199,073	55	285	4,338,498	25,210,269				
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May	35	290	4,141,242	23,436,315	58	375	2,218,332	28,866,101				
June	31	321	3,098,025	26,534,340	32	407	3,673,251	32,539,352				
Median	29		1,494,189		32		2,454,366		30		2,884,880	

* includes GDC Office Refurbishment

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*** Covid-19 (Level 4 restrictions 18 August – 31 August, Level 3 restrictions 1 September 2021 to 7 September, Level 2 8 September to 30 November 2021 – Orange traffic light system begins 1 December 2021, moved to Red traffic light 24 January 2022)

Consents issued over \$40,000

Location	Description of Work	Value of Consent
162 Croydon Siding Road	Change in rigid air barrier, new waste water system and effluent field	35,000
136 Whiterig Road	Internal alterations, new ensuite, wardrobed, relocated laundry tub	75,000
1-7 Rata Street, Gore	To install trade waste from the yard to the existing stormwater outfall	30,000
77 Oakland Street, Maitaia	Construction of new dwelling	698,000
89B McKinnon Road	Five bay lean to farm shed with one bay lined and insulated for storage with shower and toilet	78,000
630 East Chatton Road	5 bay gable farm building – roof only	75,000
38 Horrell Road	3 Bedroom dwelling	316,000
35 Aotea Crescent, Gore	Remove walls to ground floor to enlarge kitchen, dining and lounge areas. Create new link walkway to first floor area. Alter existing bathroom/shower/WC to first floor area. Change stair positions. Refer to plans and specifications for full details.	300,000

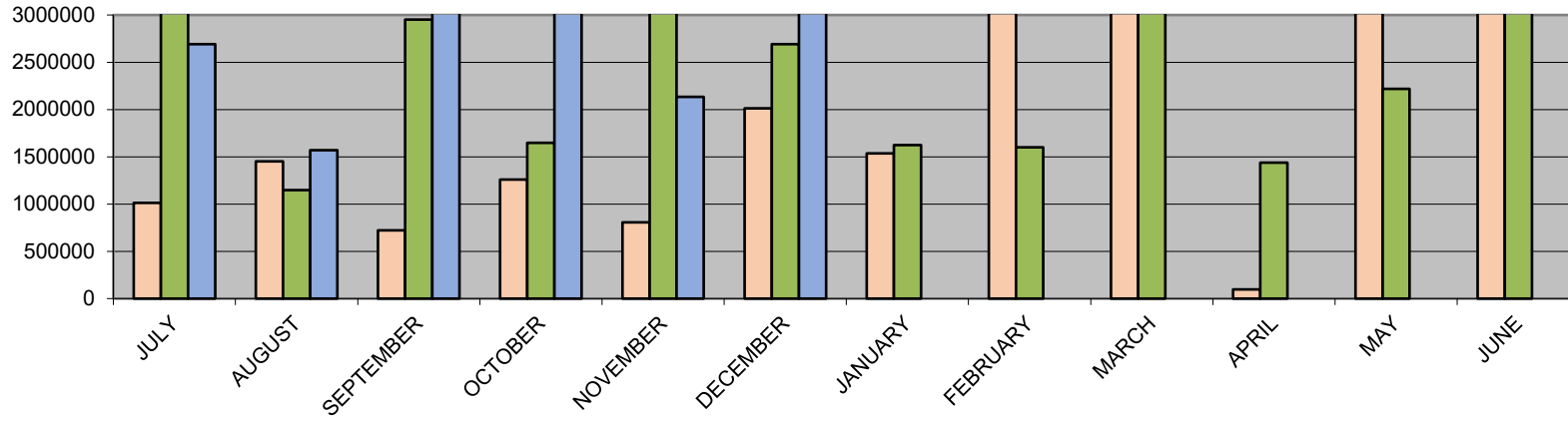
329 Otamita Road	Redpath steel framed Ultraserries Stand off shelter – 50.8m x 75m (3810spm) 4m pole height. Clear film clad roof	400,000
726 East Chatton Road	20m x 24m farm storage shed	300,000
32 Reaby Road	Three small projects. Making a wet floor shower and walk in robe, removing 2 walls to make a large dining room area, adding in a new toilet to the guest bathroom and replacing the shower over bath	55,000
71B Robertson Street, Gore	Construct new 2 bay pole shed	60,000
3 Hilbre Avenue, Gore	Extend dwelling, add tow bedrooms, remove internal walls to reconfigure living area	100,000
266B Bowmar Road	12m x 30m farm storage shed	92,000
50 Greenvale School Road	Redpath steel framed Ultraserries – 50.8m x 48m (2438.4sqm) – 4m pole height, clear film clad roof	263,000
30 Traford Street, Gore	Construct 4 bay Mitek designed shed with two enslaved storage bays and two open storage bays	135,000

New dwellings (including relocated dwellings) (financial year)

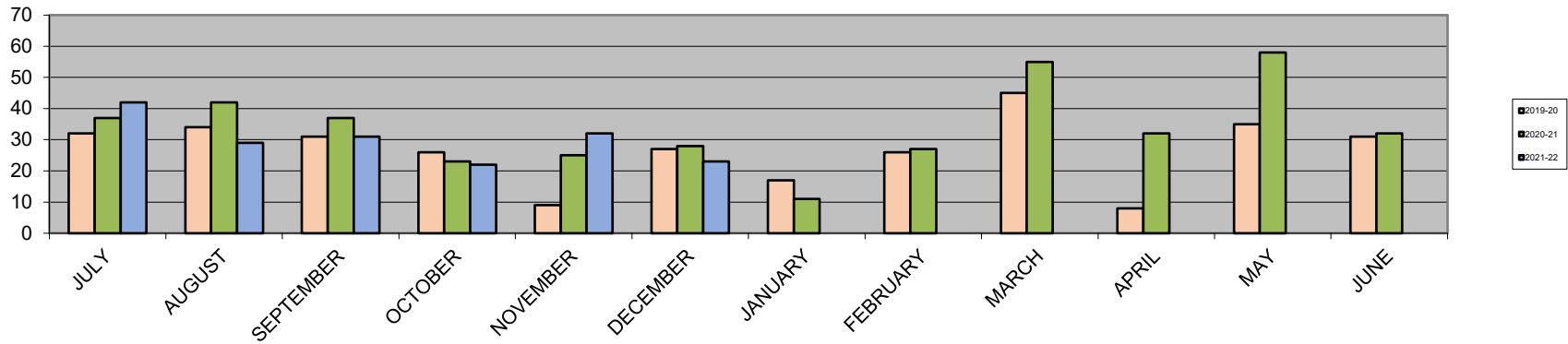
2002-2003	2003-2004	2004-2005	2005-2006	2006-2007	2007-2008	2008-2009	2009-2010	2010-2011	2011-2012
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2012-2013	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022
36	39	24	41*	36**	27	42***	25	46	19

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Value of Consents & COA's Issued



Number of Consents & COA's Issued



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Number in excess of 20 day limit	1 (2.3%)	0 (0.0%)	11 (35.5%)	9 (40.9%)	21 (65.6%)	11 (43.5%)						
2020-2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	14.4	12.1	13.3	14.3	20.5	16.3	18.0	14.1	15.0	14.2	13.5	12.7
Number processed within 20 day limit	37 (89.2%)	35 (83.3%)	28 (75.7%)	16 (69.9%)	10 (40.0%)	23 (82.1%)	7 (63.6%)	23 (85.2%)	48 (87.3%)	30 (93.8%)	56 (96.6%)	29 (90.6%)
Number in excess of 20 day limit	4 (10.8%)	7 (16.7%)	9 (24.3%)	7 (30.4%)	15 (60.0%)	5 (17.9%)	4 (36.4%)	4 (14.8%)	7 (12.7%)	2 (6.3%)	2 (3.4%)	3 (9.4%)
2019-2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	10.5	9.0	9.5	6.3	12.9	13.6	16.1	18.0	45	15.9	12.9	13.5
Number processed within 20 day limit	32 (100%)	33 (97.1%)	30 (96.8%)	26 (100%)	9 (100%)	25 (92.6%)	16 (94.1%)	16 (64.0%)	40 (88.9%)	6 (75%)	26 (74.3%)	30 (96.8%)
Number in excess of 20 day limit	0 (0.0%)	1* (2.9%)	1* (3.2%)	0 (0.0%)	0 (0.0%)	2* (7.4%)	1* (5.9%)	9* (36.0%)	5* (11.1%)	2* (25%)	9* (25.7%)	1 (3.2%)

* Consents over 20 days – staff illness/absence, February floods, Covid-19 restrictions

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Average days to grant	0.5	1.1	0.3	0.9	0.3	0.0						
Number processed within 20 day limit	43 (100%)	18 (100%)	20 (100%)	23 (100%)	24 (100%)	15 (100%)						
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)						
2020-2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.5	0.0	0.4	1.4	0.7	2.7	1.0	0.4	1.0	0.2	0.6	0.4
Number processed within 20 day limit	40 (100%)	36 (100%)	32 (100%)	30 (100%)	19 (100%)	28 (96.6%)	8 (100%)	21 (100%)	24 (100%)	26 (100%)	41 (100%)	39 (100%)
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	9 (0%)	0 (0%)	0 (0%)	1 (3.4%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
2019-2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.6	0.6	0.6	0.1	0.0	0.2	1.1	2.8	1.3	7.2	0.1	0.9
Number processed within 20 day limit	45 (100%)	18 (100%)	30 (100%)	24 (100%)	20 (100%)	20 (100%)	10 (100.0%)	18 (94.7%)	25 (100%)	2 (100%)	20 (100%)	32 (100%)
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (5.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)

Building Consent Statistics

(Includes Certificates of Acceptance)

	2019-2020				2020-2021				2021-2022			
	No. of Consents		Value of Consents \$		No. of Consents		Value of Consents \$		No. of Consents		Value of Consents \$	
July	32	32	1,013,409	1,013,409	37	37	4,164,210	4,164,210	42	42	2,691,500	2,691,500
August	34	66	1,452,813	2,466,222	42	79	1,147,593	5,311,803	***29	71	1,571,550	4,263,050
September	31	97	723,350	3,189,572	37	116	2,952,320	8,264,123	31	102	8,017,752	12,280,802
October	26	123	1,258,987	4,448,559	26	139	1,648,600	9,912,723	22	124	9,011,145	21,291,947
November	9	132	804,980	5,253,539	25	164	5,046,487	14,959,210	32	156	2,134,975	23,426,922
December	27	159	2,012,257	7,265,796	28	192	2,690,400	17,646,610	23	179	3,078,260	26,505,182
January	17	176	1,535,564	8,801,360	11	203	1,623,100	19,272,710	7	186	1,184,755	27,689,937
February	26	202	*6,571,422	15,372,782	27	230	1,599,061	20,871,771				
March	45	247	3,826,291	19,199,073	55	285	4,338,498	25,210,269				
April	**8	255	96,000	19,295,073	32	317	1,437,500	26,647,769				
May	35	290	4,141,242	23,436,315	58	375	2,218,332	28,866,101				
June	31	321	3,098,025	26,534,340	32	407	3,673,251	32,539,352				
Median	29		1,494,189		32		2,454,366		29		2,691,500	

* includes GDC Office Refurbishment

** Covid-19 (Level 4 restrictions 26 March – 27 April, Level 3 restrictions 28 April – 13 May, Level 2 restrictions 14 May – 9 June 2020)

*** Covid-19 (Level 4 restrictions 18 August – 31 August, Level 3 restrictions 1 September 2021 to 7 September, Level 2 8 September to 30 November 2021 – Orange traffic light system begins 1 December 2021, moved to Red traffic light 24 January 2022)

Consents issued over \$40,000

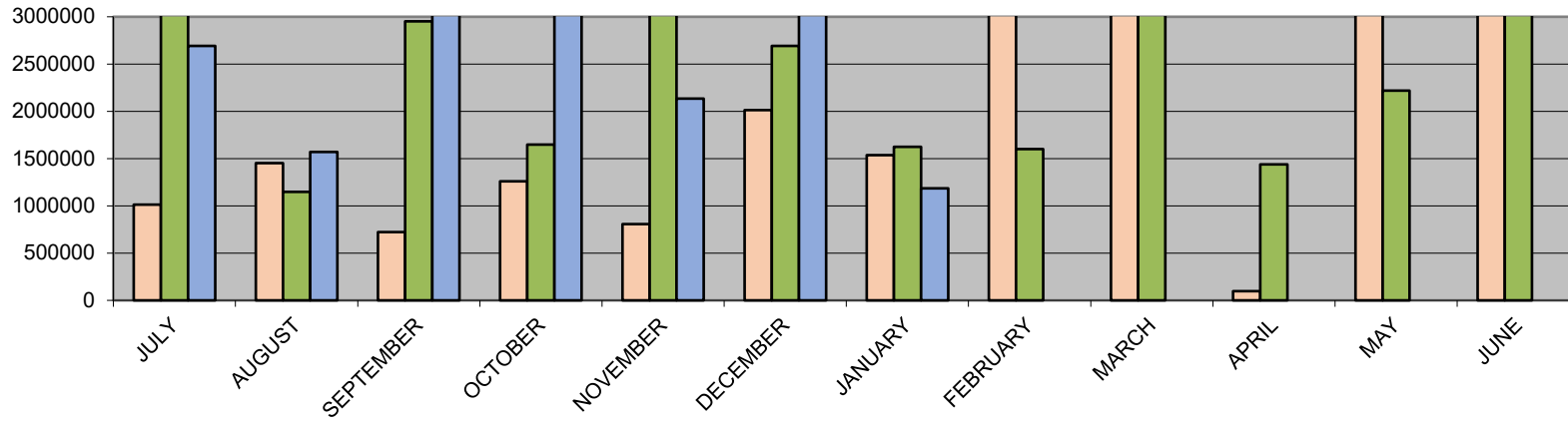
Location	Description of Work	Value of Consent
5 Exeter Lane, Mataura	Construct new gable workshop	78,755
36 Talbot Street, Gore	Placemakers MiTek designed 5 x 4.5m bay pole shed – 9m x 22.5m, concrete floor, gable roof	60,000
21 Lawrence Street, Gore	New conservatory to built on existing veranda, attached to existing house. New shed/garage constructed at rear of section in place of old garage that will be demolished	50,000
222 Chittock Road	Partially demolish existing dwelling. Create new extension areas with construction consisting of timber framed subfloor, timber wall framing and trussed roof with Coloursteel roof and wall claddings and timber weatherboard wall claddings as per the plans and specifications. It also consists of the erection of 2 x MiTek Pole Sheds as per Mitek documentation and PS1 certificates	400,000
31 William Street, Gore	Added new bathroom in existing laundry, reconfigure existing laundry and kitchen	140,000
1029 Knapdale Road	Create new 3 bedroom timber framed house clad in Axon Panel wall cladding. General timber trussed roofs with low pitched membrane roof between blocks. Concrete slab and block foundations	450,000

New dwellings (including relocated dwellings) *(financial year)*

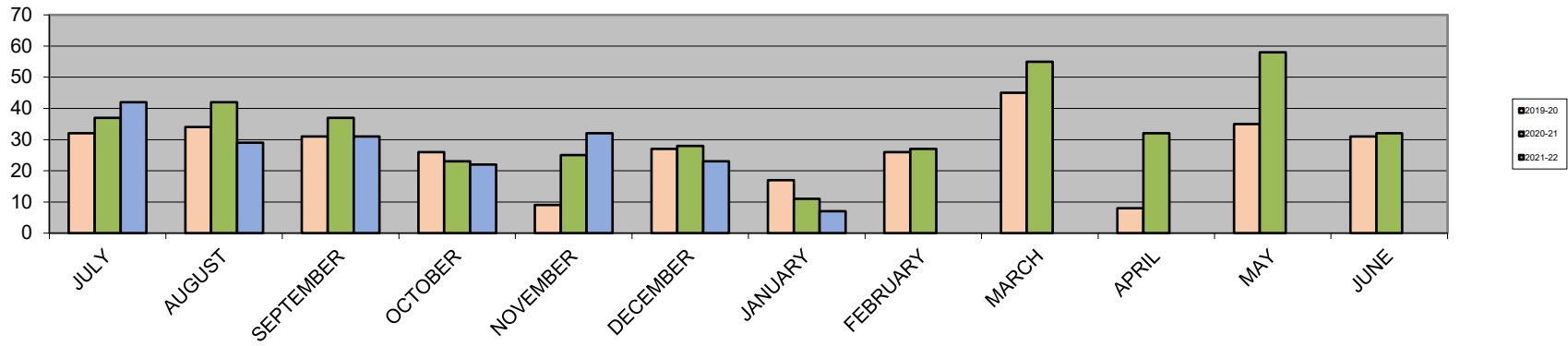
2002-2003	2003-2004	2004-2005	2005-2006	2006-2007	2007-2008	2008-2009	2009-2010	2010-2011	2011-2012
32	38	35	34	33	40	31	32	34	30
2012-2013	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022
36	39	24	41*	36**	27	42***	25	46	20

* Includes 19 villa's constructed in stage 1 – Bupa ** Includes 18 villa's constructed in stage 2 – Bupa *** Includes 14 villa's constructed in stage 3 – Bupa

Value of Consents & COA's Issued



Number of Consents & COA's Issued



Performance statistics

Building Consents *(includes COA's)*

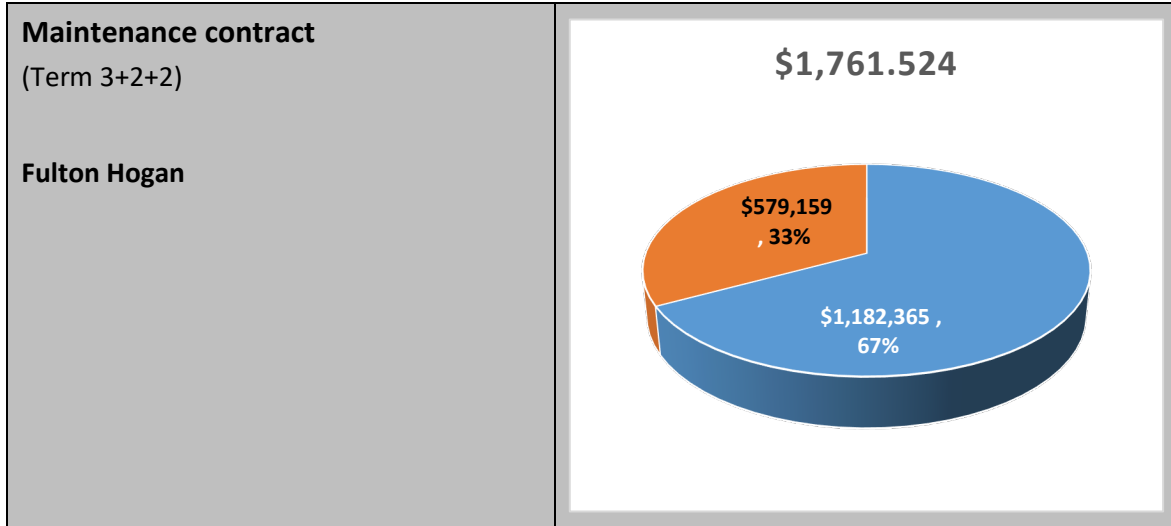
2021-2022	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	12.3	12.1	17.7	17.7	21.3	19.9	24.9					
Number processed within 20 day limit	42 (97.7%)	29 (100%)	31 (64.5%)	13 (59.1%)	11 (34.4%)	13 (56.5%)	1 (14.3%)					
Number in excess of 20 day limit	1 (2.3%)	0 (0.0%)	11 (35.5%)	9 (40.9%)	21 (65.6%)	11 (43.5%)	6 (85.7%)					
2020-2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	14.4	12.1	13.3	14.3	20.5	16.3	18.0	14.1	15.0	14.2	13.5	12.7
Number processed within 20 day limit	37 (89.2%)	35 (83.3%)	28 (75.7%)	16 (69.9%)	10 (40.0%)	23 (82.1%)	7 (63.6%)	23 (85.2%)	48 (87.3%)	30 (93.8%)	56 (96.6%)	29 (90.6%)
Number in excess of 20 day limit	4 (10.8%)	7 (16.7%)	9 (24.3%)	7 (30.4%)	15 (60.0%)	5 (17.9%)	4 (36.4%)	4 (14.8%)	7 (12.7%)	2 (6.3%)	2 (3.4%)	3 (9.4%)
2019-2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	10.5	9.0	9.5	6.3	12.9	13.6	16.1	18.0	45	15.9	12.9	13.5
Number processed within 20 day limit	32 (100%)	33 (97.1%)	30 (96.8%)	26 (100%)	9 (100%)	25 (92.6%)	16 (94.1%)	16 (64.0%)	40 (88.9%)	6 (75%)	26 (74.3%)	30 (96.8%)
Number in excess of 20 day limit	0 (0.0%)	1* (2.9%)	1* (3.2%)	0 (0.0%)	0 (0.0%)	2* (7.4%)	1* (5.9%)	9* (36.0%)	5* (11.1%)	2* (25%)	9* (25.7%)	1 (3.2%)

* Consents over 20 days – staff illness/absence, February floods, Covid-19 restrictions

Code Compliance Certificates

2021-2022	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.5	1.1	0.3	0.9	0.3	0.0	0.2					
Number processed within 20 day limit	43 (100%)	18 (100%)	20 (100%)	23 (100%)	24 (100%)	15 (100%)	11 (100%)					
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)					
2020-2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.5	0.0	0.4	1.4	0.7	2.7	1.0	0.4	1.0	0.2	0.6	0.4
Number processed within 20 day limit	40 (100%)	36 (100%)	32 (100%)	30 (100%)	19 (100%)	28 (96.6%)	8 (100%)	21 (100%)	24 (100%)	26 (100%)	41 (100%)	39 (100%)
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	9 (0%)	0 (0%)	0 (0%)	1 (3.4%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
2019-2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.6	0.6	0.6	0.1	0.0	0.2	1.1	2.8	1.3	7.2	0.1	0.9
Number processed within 20 day limit	45 (100%)	18 (100%)	30 (100%)	24 (100%)	20 (100%)	20 (100%)	10 (100.0%)	18 (94.7%)	25 (100%)	2 (100%)	20 (100%)	32 (100%)
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (5.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)

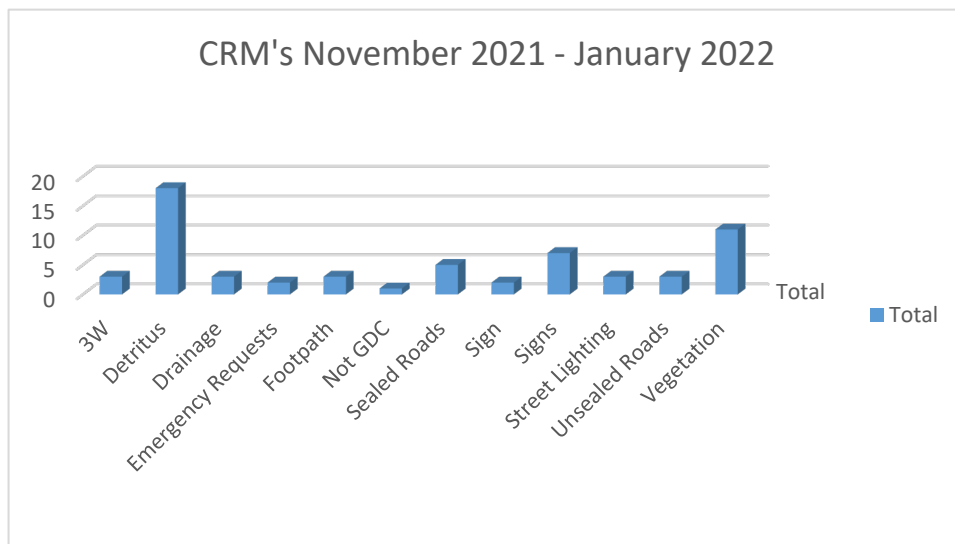
3. REPORT FROM THE ROADING TEAM



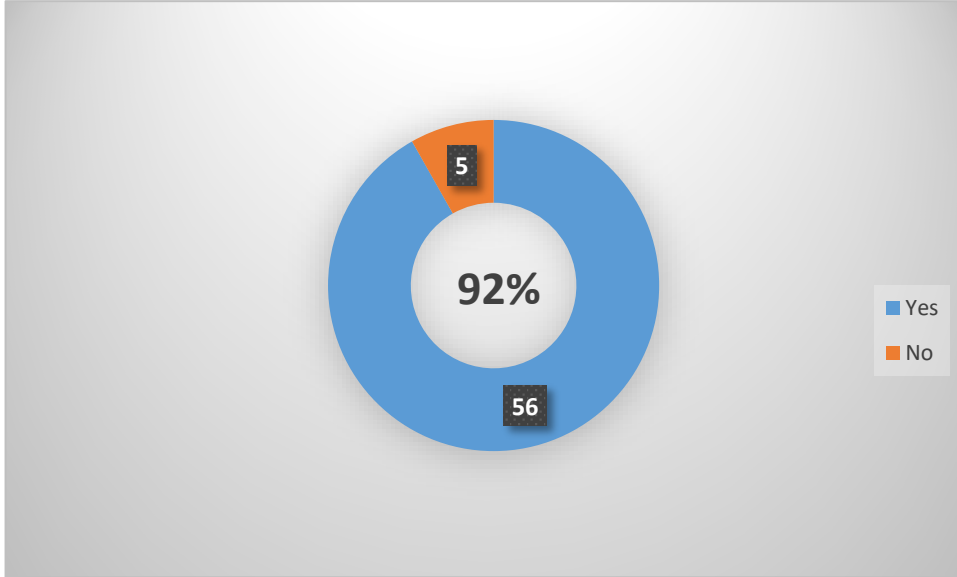
This contract is for the routine maintenance of the Gore roading network.

- The road maintenance contract commenced on September 2017 and has completed its first three years. The Council approved the award of separable portion two of the contract, which extends the contract period to 30 June 2022.
- Routine rural work includes drainage work/culvert replacement, grading, metalling, bridgework, signage. Urban work includes street sweeping, kerb and channel, potholes, signage, mud tanks, rubbish, spills, leaf drop.
- The budget for 2021/22 is \$1,761,524 (Inclusive of drainage work). The total spent at the end of January was \$1,182,365.
- Relatively mild weather conditions during the period enabled gravel road maintenance to continue without significant interruptions. This resulted in a generally good overall condition of the gravel road network.
- Road users reported relatively few unsealed road issues which hopefully reflected they were reasonably satisfied with the condition of the unsealed roads.
- Callouts to accidents and other incidents continued during and after work hours.

CRMs - Enquiries by activity



Enquiries completed on time



CRM closure times were satisfactory during the period. The number of CRM's received was reduced which helped improve closure times.

Routine maintenance (November – January)

Grading



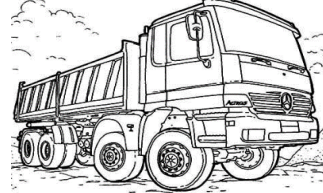
388km

Sweeping



1203km

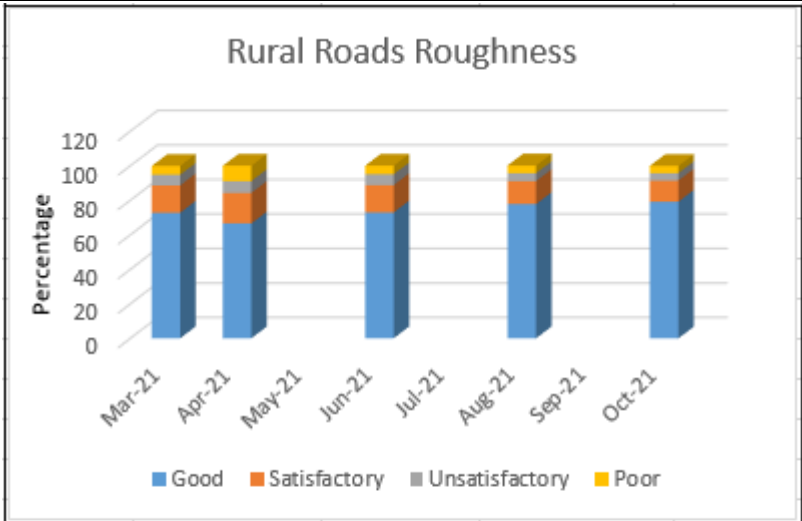
Metalling



1132m³ placed

Network condition

Rural road inspection - road roughness (using Roadroid apps)



	Good	Satisfactory	Unsatisfactory	Poor
Mar-21	72.8	15.8	6.2	5.1
Apr-21	66.6	17.7	6.8	8.9
Jun-21	72.9	15.9	6.3	4.9
Aug-21	77.8	13.3	4.6	4.4
Oct-21	79.1	12.3	4.3	4.2

Roadroid audit results

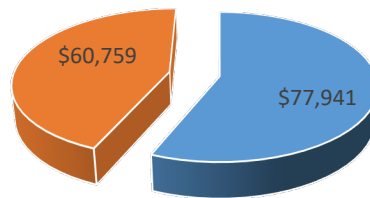
The Roadroid inspection results provide an objective view of the overall condition of the gravel roads contained on our network. It is pleasing to note the improving trend and relatively high proportion of the network classified as either good or satisfactory. This has gone from a low of 84.3% in April to 91.4% in October.

Vegetation Control Contract

(Term 3+2)

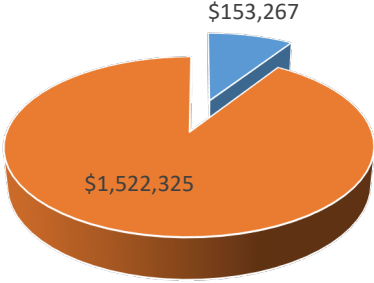
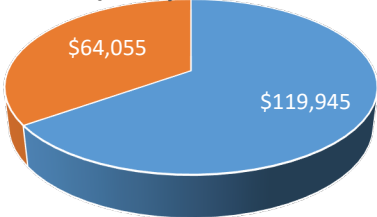
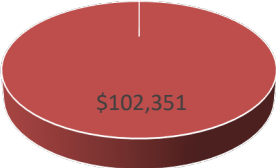
Southern Vegetation Control

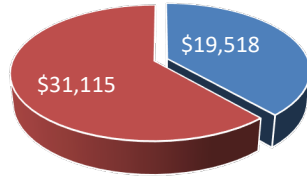
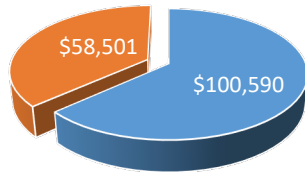
\$138,700



The contract includes the spraying of the townships as well as some rural roads and the state highway.

- The contract commenced on 31 October 2017
- This contract was extended in September 2020 for a contract period of two years.
- The budget for 2021/22 is \$138,700. The total spent to 31 January was \$77,941.
- Urban spraying has been completed in both Gore and Mataura. Rural shoulder spraying is also underway.
- Rural shoulder spraying completed.
- Rural pest plant spraying in progress.

<p>Resurfacing Contract (Term 1+1+1)</p> <p>Fulton Hogan</p>	<p style="text-align: center;">\$1,675,592</p>  <table border="1"> <thead> <tr> <th>Category</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Orange</td> <td>\$1,522,325</td> </tr> <tr> <td>Blue</td> <td>\$153,267</td> </tr> </tbody> </table>	Category	Amount	Orange	\$1,522,325	Blue	\$153,267
Category	Amount						
Orange	\$1,522,325						
Blue	\$153,267						
<p>The contract included both the resurfacing and pre-seal repair work across the road network.</p> <ul style="list-style-type: none"> • This contract has been extended for a period of one year to November 2022. • The budget for 2021/22 is \$1,675,592, which includes resurfacing and pre-reseal repairs. • Expenditure of \$153,267 has been made to date . • Completion of the seal designs complete. • Pre- reseal repairs are underway on rural and urban sites. 							
<p>Concrete Repair Contract (Term 1+1+1)</p> <p>McDonough Contracting</p>	<p style="text-align: center;">\$184,000</p>  <table border="1"> <thead> <tr> <th>Category</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Blue</td> <td>\$119,945</td> </tr> <tr> <td>Orange</td> <td>\$64,055</td> </tr> </tbody> </table>	Category	Amount	Blue	\$119,945	Orange	\$64,055
Category	Amount						
Blue	\$119,945						
Orange	\$64,055						
<p>Replacing lengths of the footpath, reforming some vehicle crossings and replacing broken channels.</p> <ul style="list-style-type: none"> • The budget for 2021/22 is \$184,000. The total spent to 31 January was \$119,945. • Work programmed includes vehicle crossings, kerb and channel and concrete footpaths. • Replacement of faulty kerbing and other works in preparation for resealing main focus during period. • Re-procurement for this work will not allow commencement of a new contract until mid next year. Although the current contract is due for completion in November 2021, negotiations are currently being undertaken with the incumbent contractor to continue with the contract until 30 June 2022. 							
<p>Road Marking Contract (Term 1+1+1)</p> <p>Roadmarkers New Zealand</p>	<p style="text-align: center;">\$102,351</p>  <table border="1"> <thead> <tr> <th>Category</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Red</td> <td>\$102,351</td> </tr> </tbody> </table>	Category	Amount	Red	\$102,351		
Category	Amount						
Red	\$102,351						

<p>Re-marking work across the network, both urban and rural.</p> <ul style="list-style-type: none"> • The budget for 2021/22 is \$102,351. No expenditure has been made so far this season. • The Council accepted a recommendation to extend this contract by a year in recognition of the effects of the 2020 floods and Covid 19 lockdowns on the work programme. 							
<p>Footpath Resurfacing Contract (Term 1+1+1) Central Western Roding</p>	<p style="text-align: center;">\$50,633</p>  <table border="1"> <thead> <tr> <th>Category</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Red</td> <td>\$31,115</td> </tr> <tr> <td>Blue</td> <td>\$19,518</td> </tr> </tbody> </table>	Category	Amount	Red	\$31,115	Blue	\$19,518
Category	Amount						
Red	\$31,115						
Blue	\$19,518						
<p>The contract is for the replacement of sections of asphalt footpaths.</p> <ul style="list-style-type: none"> • Budget for 2021/22 is \$50,663. The total spent to 31 January was \$19,518. • Re-procurement for this work will not allow commencement of a new contract until mid next year. Although the current contract is due for completion in November 2021, negotiations are currently being undertaken with the incumbent contractor to continue with the contract until 30 June 2022. 							
<p>Seal Repair Contract (Term 1+1+1) Fulton Hogan</p>	<p style="text-align: center;">\$159,091</p>  <table border="1"> <thead> <tr> <th>Category</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Blue</td> <td>\$100,590</td> </tr> <tr> <td>Orange</td> <td>\$58,501</td> </tr> </tbody> </table>	Category	Amount	Blue	\$100,590	Orange	\$58,501
Category	Amount						
Blue	\$100,590						
Orange	\$58,501						
<ul style="list-style-type: none"> • The budget for 2021/22 is \$159,091. • The total spent to 31 January 2022 was \$100,590. • Re-procurement for this work will not allow commencement of a new contract until mid next year. Although the current contract is due for completion in November 2021, negotiations are currently being undertaken with the incumbent contractor to continue with the contract until 30 June 2022. 							
<p>Staffing/health and safety</p>							
<ul style="list-style-type: none"> • Our contractors are developing there response to the new Red light restrictions to ensure they have measures in place to maintain a healthy work force. • Health and safety requirements have driven the need for extra staff to be present on many of our rural maintenance tasks. This does impact on existing budgets. • There have been no health and safety incidents reported by our team in the last few months. • Traditionally the roading team has consisted of an Operations Officer and an Asset Manager with support from a Contract Manager, a contractor secondment (Fulton Hogan) as well as GIS and administrative assistance. FH intend having some administrative support put place in the interim. • Due to the loss of a GM, Contract Manager and GIS staff and other support people, a number of roading tasks are being carried by external parties (consultants and contractors). Tasks 							

include Engineer to the contracts, contract reviews, traffic counting, and traffic management.

- Work has been underway with prequalifying Council approved contractors.

Road Safety Southland

- We continue to work with the southern region safety team (ICC, SDC, GDC) to promote learning initiatives for our public such as “Drive my Life”, Smart streets(safe driver awareness) and our school programmes.
- Another programme of Right Track began in October.
- Regional safety advertising and sponsorship continues.
- This delivery is about to broaden into bike safety and training.
- A programme of safety work is underway addressing the deficiencies identified in our recent night audit including signage, delineation and street lighting.
- We continue to work with NZTA safety team with its national initiative, Road to Zero (develop a safe system free of death and serious injury). We have highlighted several intersections within our network that require safety treatments. There maybe a chance that these projects will be supported in the next few years.
- A recently developed nationwide speed platform will enable future regional speed reviews.

Asset Management

- Traffic counting - Our programme of traffic counting is being continued around the network with assistance from our maintenance sub contractor (K2)
- WDM – highspeed testing of the sealed network has been confirmed for March 2022.
- RoadRoid surveys- these driveovers of our metalled road network are carried out on a six weekly cycle.
- WSP has been engaged to carry out RAMM rating of the sealed network.
- A full assessment of the District’s footpath asset was carried out later last year. This will help direct pavement replacement programme.
- All of the RCAs in the country are continuing to transition the road classification model from a One Network Road Classification (ONRC) to One Network Framework (ONF). This change will focus from traffic numbers to more about place and purpose.
- Bridge work – WSP has re-inspected the District’s restricted bridges. Capacity calculations are about to be carried out.
- The next stage will be to develop a structures replacement programme for years two and three of our funding period. Consideration is being given to the bridge packages being developed in Southland and how GDC could make use of these arrangements.
- Some of the teams auditing duties are now being carried out by contractors (traffic counting , metalled road audits)

Other network updates

Mataura Welcome to Signs – The Community Board has confirmed its wish to install concrete plinths at either of the town on the State Highway. Seddons will be carrying out the moulding and McDonoughs will be carrying out the installation.

Transport Liason group – It was agreed last year ther would be value gained in scheduling regular liason meetings between Council staff and the larger transport operators. The intent is to meet with Transporting NZ (Heavy Haulage) and Road Transport Association NZ on a three monthly basis to discuss evolving issues on the network.

Irk Street revitalisation – the Council has engaged RRM consultants (Urban Designers) to look at how Irk Street could be reconfigured. The aim is to develop a safe and attractive street scape through the creative use of materials and furniture, which will improve access for all sectors of our community.

SH crossing/speed review – Waka Kotahi has approached the Council with the intent to develop a crossing point along Railway Esplanade. A Council project team has been asked to deliver this fully subsidised piece of work. To gain Kiwi Rail approval, we have recently had a rail crossing assessment carried out.

Mataura Intersection SH 1/93 - for many years now both Waka Kotahi and Kiwi Rail have recognised the very real safety issues at this intersection. As much as there is still no real financial commitment from the agency to resolve this matter, design work has been approved and plans should be developed by July this year.

Salford street, flood protection - after the flooding in 2020 it was agreed the stop bank needed to be extended by an extra 20m south of its existing end point to bolster our flood protection at this end of town. The proposal has the flood bank extending across Salford street which will require the lifting of services and the reshaping of the road. The design has been costed and staff are now waiting to receive approval from Environment Southland.

Oldham Street seal extension – a local consultant has been engaged to develop this design, the intent is to have the design carried out this financial year, with a view to carrying out this work in the 2021/22 construction season.

Dust suppression - the six sites programmed for Otto seals this year have now been completed. Otama Valley Road., Key Road, McBain Road and Boundary Road were completed by mid December. Due to a mechanical breakdown, the final two (Duthie Road and Paterson Road) were unable to be completed until early February.

Longford Bridge – the Council is yet to hear from the Environment Court. It is expected we may learn of a decision by the end of February 2022. Staff continue to keep in touch with the designer, the contractor and Waka Kotahi on this matter.

Traffic/pedestrian installations – following on from our trials undertaken in 2021 to improve access around Gore, staff are developing a plan to address the temporary nature of the remaining layouts. The intent of these upgrades is to make the installations both clearer and more robust. Once the designs and costings are complete the plan will be brought to the Council for approval.

Contract extensions - we had four of our minor contracts reach their full term on 30 October 2021. The four were:

- *GDC2018/08 Footpath Resurfacing*
- *GDC2018/09 Concrete Works*
- *GDC2018/10 Road Marking*
- *GDC2018/12 Seal Repair Contract*

We have sought approval from both Waka Kotahi and each of the contractors to extend the contract period to 30 June 2022.

The main reason behind the extension is resources. Losing key staff has had its impact. This decision hasn't had any effect on our ability to deliver these aspects of work. Each of the contractors has performed well in their respective fields.

The decision to extend has not only allowed the contracts to align but also given the roading team more time to assess the contract documents before we put them back out to tender.

We presently have Waugh Consultancy reviewing the existing contract documents for our five smaller contracts with the intent to go to tender in March this year.

4. REGULATORY SERVICES REPORT (*Frances Shepherd*)**Alcohol licensing**

The following alcohol applications were received:

2021/22	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Special licences	8	3	3	4	2	2	1*					
Managers certificates	5	3	6	1	7	5	1*					
Licence renewals	15	3	0	2	0	1	0*					
2020/21	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Special licences	6	3	3	4	7	4	4	5	10	8	3	5
Managers certificates	5	5	5	4	5	1	5	3	2	1	1	5
Licence renewals	0	0	0	0	0	2	0	0	1	0	0	1
New licence	1	0	0	0	0	0	0	0	0	0	0	0
Licence variation	0	0	1	0	0	0	0	0	0	0	0	0
2019/20	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Special licences	9	3	6	2	13	3	5	2	3	1	0	1
Managers certificates	3	1	5	5	8	3	3	6	5	3	1	1
Licence renewals	2	0	3	0	0	1	0	0	0	0	0	2

*as at 31 January 2022

Abandoned vehicles

The following customer service requests regarding abandoned vehicles were received:

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2016/17	1	4	1	1	2	0	0	0	2	3	1	0
2017/18	1	0	0	1	1	2	1	3	0	0	1	1
2018/19	2	3	1	1	1	0	0	2	1	5	4	1
2019/20	5	6	5	4	2	2	3	4	6	3	2	1
2020/21	1	1	5	3	2	2	1	1	4	3	3	0
2021/22	2	4	1	0	1	1	3					

*as at 31 January 2022

Noise control

The following customer service requests for noise complaints were received:

2021/22	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	18	20	10	20	28	28	15*					
Seizures	0	0	2	0	3	4	0*					
2020/21	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	10	24	26	25	20	32	31	21	20	17	14	19
Seizures	0	0	0	0	2	2	3	0	0	0	0	1
2019/20	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	21	18	22	20	27	30	29	17	19	19	21	14
Seizures	1	0	1	0	1	3	0	0	1	1	0	0
2018/19	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	15	13	8	15	20	25	12	23	26	22	15	18
Seizures	2	0	0	1	0	0	0	2	0	1	1	2
2017/18	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	9	11	11	18	15	16	16	14	13	11	8	11
Seizures	0	2	0	0	0	0	1	0	0	0	0	0

2016/17	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	18	16	23	24	26	27	22	39	26	16	11	15
Seizures	1	1	2	2	2	0	0	3	3	0	0	0

*as at 31 January 2022

Litter

The following customer service requests regarding dumped rubbish were received:

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2016/17	4	4	1	0	5	0	0	6	5	1	5	6
2017/18	1	10	2	0	2	1	5	1	1	3	6	1
2018/19	1	6	4	2	2	2	8	3	2	4	6	3
2019/20	4	2	4	1	0	2	4	2	3	1	3	3
2020/21	4	0	3	3	6	2	3	4	6	3	3	5
2021/22	1	1	1	4	5	4	4*					

* as at 31 January 2022

Animal control

The following customer service requests regarding animal control were received:

Customer Service Requests 2021/22	July	August	September	October	November	December	January	February	March	April	May	June	Total
Dog attack	3	2	0	2	0	4	2						13
Enquiries	3	2	5	2	3	3	0						18
Barking	9	8	10	7	13	2	2						51
Lost/found	9	3	9	14	10	13	15						73
Rushing	0	0	3	0	0	4	0						7
Wandering	11	13	12	13	14	19	10						92
Stock/Poultry	13	13	5	9	12	5	12						69
Dogs impounded	3	2	4	6	3	7	7						33
Stock impounded	3	0	0	0	0	0	0						3
Infringement notices	1	0	0	0	19	0	9						29
Dogs rehomed	0	2	0	1	0	1	1						5
Abatement notices	1	0	0	0	0	0	0						1
Menacing classification	0	0	0	0	0	1	0						1
Dangerous classification	0	0	0	0	0	0	0						0
Prosecution	0	0	0	0	0	0	0						0

* as at 31 January 2022

Customer Service Requests 2020/21	July	August	September	October	November	December	January	February	March	April	May	June	Total
Dog attack	2	3	2	1	2	2	0	2	0	0	1	3	18
Enquiries	6	3	3	7	6	2	4	1	4	4	0	9	49
Barking	12	13	11	19	11	3	6	20	25	11	5	9	145
Lost/found	15	8	6	10	12	10	14	7	5	6	2	10	105
Rushing	1	2	0	0	0	1	1	1	1	0	1	3	11
Wandering	15	21	8	10	27	8	13	12	14	9	5	15	157
Stock/Poultry	4	14	5	11	11	8	4	8	11	10	0	4	90

Dogs impounded	5	3	1	2	2	3	1	2	3	3	2	10	37
Stock impounded	0	0	0	0	0	1	0	0	0	0	0	0	1
Infringement notices	0	0	0	0	0	2	0	1	19	0	0	1	22
Dogs rehomed	1	0	0	0	1	0	0	0	0	0	0	4	6
Abatement notices	0	0	0	0	0	0	0	1	0	0	0	0	1
Menacing classification	0	0	0	0	0	0	2	1	0	0	0	0	3
Dangerous classification	0	0	0	0	0	0	0	0	0	0	0	0	0
Prosecution	0	0	0	0	0	0	0	0	0	0	0	0	0

5. PLANNING SERVICES SUMMARY (Report from Katrina Ellis, The Property Group)**Resource consent update**

Consent numbers from 1 November 2021 – 31 January 2022	
Land use consents received	8
Subdivision consents received	9
Total received	17
Land use consents issued	10
Subdivision consents issued	5
Total issued	15

Land use consents issued included:

- ❖ Two consents from Transpower under the National Environmental Standards for Electricity Generation, for upgrades of transmission towers.
- ❖ One consent under the RMA to change conditions of a consent notice.
- ❖ Seven consents under the District Plan, three of which were for rural sheds that breached site coverage, one for a building in Hokonui Hills Significant Landscape, one for parking non-compliance, one for industrial use of a residential zoned site at Talbot Street, and one for residential activity on an undersized rural lot.

Subdivision consents issued included:

- ❖ A seven lot rural subdivision (six lots + one shared access lot), to create rural lifestyle lots at River Road.
- ❖ An 11 lot residential subdivision, with a new road to be vested in the Council, at Kakapo Street.
- ❖ A two lot subdivision to create rural lifestyle lots at Whiterig Road.
- ❖ Two boundary adjustments.

Other information:

- ❖ 100% of resource consents were processed within RMA timeframes.
- ❖ On average, it took 17 working days to process each application.
- ❖ All issued consents were issued non-notified.
- ❖ There are currently 18 consents in for processing, 11 of which are on hold for further information or at the applicant's request.