

## Response to LGOIMA request from Access Security

9 May 2024

Dear Kim,

Thanks for your email dated Wednesday 24 April in which you requested the following:

1. Please include all correspondence including domain names in resolving this request.
2. Please provide a list of the electronic office products utilised by Gore District Council for daily operations.
3. Does Gore District Council use Microsoft Office 365 and/or an in-house mail server for email communication?
4. Does Gore District Council utilise Microsoft Teams for collaboration and communication?
5. Approximately how many licenses of Microsoft Office 365 and Microsoft Teams does Gore District Council possess?
6. Does Gore District Council have self-hosted database servers?
7. If yes, please provide details for all self-hosted database products utilised by Gore District Council for daily operations.
8. Does Gore District Council utilise offsite storage and/or databases if so, who is the service provider?
9. Please provide details for all database products utilised by Gore District Council.
10. What is the current number of staff supporting the Gore District Council IT infrastructure?

Our Information Technology Manager provides the following response:

1. The only correspondence created in resolving this request was internal forwarding within the goredc.govt.nz domain and for formatting and sending this response.
2. This information is withheld under Section 7(2)(i-j) of the Local Government Official Information and Meetings Act 1987 (hereafter referred to as “the Act”).
3. Gore District Council uses Microsoft Office 365 for email communication. Gore District Council does not use an in-house mail server for staff or Councillor emails.
4. Gore District Council uses Microsoft Teams for collaboration and communication.
5. The total number of staff and Councillors with M365 and Teams licenses is less than 200.
6. Gore District Council has self-hosted database servers.
7. Gore District Council uses Microsoft SQL Server and MySQL.
8. Gore District Council uses offsite storage as this is inherent in Microsoft 365 and various other SaaS products, and for business continuity and disaster recovery of

internal systems. Further detailed information is withheld under Sections 7(2)(b)(ii) and 7(2)(i-j) of the Act.

9. This is considered sensitive information for cyber-security purposes and is withheld under Section 7(2)(j) of the Act.
10. There are three FTE supporting Gore District Council IT physical and cloud infrastructure.

If you are unsatisfied with the response, you are entitled to lodge a complaint with the Office of the Ombudsmen. You can find more information on its website

<http://www.ombudsman.parliament.nz>

Kind regards

A handwritten signature in blue ink, appearing to read 'L. A. Straith', written in a cursive style.

Lorna Straith  
GM Corporate Support